ANNUAL REPORT
2014-2015

AHRIM

ASSOCIATION DES HÔTELIERS ET RESTAURATEURS - ILE MAURICE

"Rapidly evolving technologies present enormous opportunities for new consumer products within Travel & Tourism. Effective communication of these products and their integration within established businesses and systems, will often require a reinvention of business thinking."

Extracts from Summit Summary
The 2015 Global Summit in Madrid

Photo credit: The Westin Turtle Bay Resort & Spa, Mauritius

NOTICE OF MEETING

Notice is hereby given that the 42nd Annual General Meeting of the "Association des Hôteliers et Restaurateurs - Ile Maurice" (AHRIM) will be held on Wednesday 24th June 2015 at 16H30 at The Westin Turtle Bay Resort & Spa, Turtle Bay, Balaclava.

AGENDA

1. Approval of Minutes of Proceedings of the 41st Annual General Meeting held on 25th June 2014

2. Report of the President

3. Approval of the Statement of Accounts for the year ended 31/03/15

4. Approval of the Budget for the year ending 31/03/16

5. Appointment of the Auditor for the year ending 31/03/16

6. Election of Council members

7. Special Resolution – proposed amendments to the Rules of Association

8. A.O.B.

By Order of the Council

Jocelyn Kwok
Secretary

This 8th June 2015

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AHRIM PAST PRESIDENTS

Year	Name	Year	Name
1973	Mr. Peter Goldsmith	1994/1995	Mr. Karl Braunecker
1974	Mr. Peter Goldsmith	1995/1996	Mr. Karl Braunecker
1975	Mr. Claude Mallac	1996/1997	Mr. Arnaud Martin
1976	Mr. Claude Mallac	1997/1998	Mr. Patrice Hardy
1977	Mr. Bernard De Rosnay	1998/1999	Mr. Patrice Hardy
1978	Mr. Claude Mallac	1999/2000	Mr. Jean Marc Lagesse
1979	Mr. Claude Mallac	2000/2001	Mr. Christopher T. Najbicz
1980	Mr. Herbert Couacaud	2001/2002	Mr. Christopher T. Najbicz
1981	Mr. Eddie Goldsmith	2002/2003	Mr. Jean Jacques Vallet
1982	Mr. Paul Jones	2003/2004	Mr. Jean Jacques Vallet
1983	Mr. Eddie Goldsmith	2004/2005	Mr. Arnaud Martin
1984	Mr. Jean Patrice Clozier	2005/2006	Mr. Patrice Hardy
1985	Mr. Jean Patrice Clozier	2006/2007	Mr. Jean Michel Pitot
1986	Mr. Paul Jones	2007/2008	Mr. Jean Michel Pitot
1987	Mr. Paul Jones	2008/2009	Mr. Tommy Wong
1988	Mr. Jens Grossner	2009/2010	Mr. Tommy Wong
1989	Mr. Jens Grossner	2010/2011	Mr. Jean Jacques Vallet
1990	Mr. Jacky Pitot	2011/2012	Mr. Jean Jacques Vallet
1991	Mr. Jens Grossner	2012/2013	Mr. François Eynaud
1992 /1993	Mr. Norbert Angerer	2013/2014	Mr. François Eynaud
1993/1994	Mr. Karl Braunecker	2014/2015	Mr. Gregory de Clerck

AHRIM EXECUTIVE COUNCIL 2014 - 2015

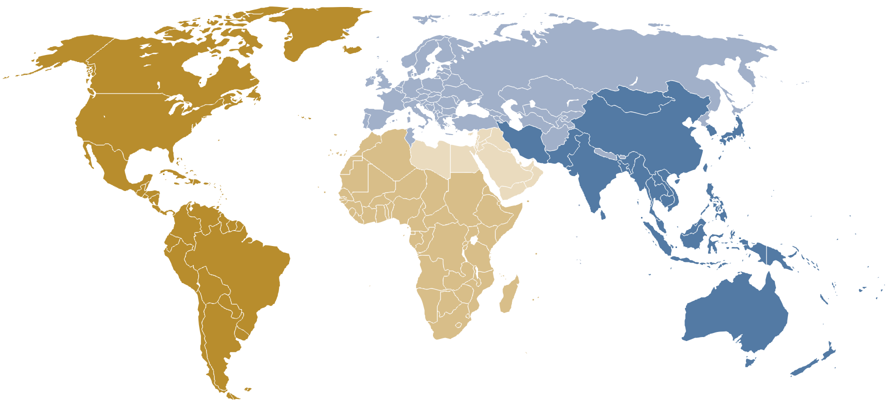
Name	Group/Hotel	Position
Mr. Gregory De Clerck	Sun Resorts Ltd	President
Mr. Désiré Elliah	LUX* Island Resorts Ltd	Vice President
Mr. Tommy Wong	Sun Resorts Ltd	Treasurer
Mr. Jocelyn Kwok	AHRIM	Secretary
Mr. Marc Bienaimé	La Palmeraie Hotel Mauritius	Member
Mr. Mike Britter	Southern Cross Hotels	Member
Mr. Dominique Dmytryszyn	Hilton Hotel	Member
Mr. Damon Page	Starwood Hotels & Resort	Member
Mr. François Eynaud	Veranda Leisure and Hospitality	Member
Mr. Jens Lassen	Maritim Hotel	Member
Mr. Jean Michel Pitot	Attitude Resorts	Member
Mr. Rolph Schmid	Labourdonnais Waterfront Hotel	Member
Mr. Franck Seguin	Angsana Balaclava	Member
Mrs. Jolanda Sadni Ziane	Sofitel L'Impérial Resort and Spa	Member
Mr. Jean Jacques Vallet	Constance Group of Hotels	Member
IRS - Mr. Anton De Waal	Villas Valriche	Member
RESTAURANT - Mr. Christophe Hardy	Parliament Cafe	Member
SMH - Mr. Kian Jhuboo	Le Sakoa Hotel	Member
AIOM – Mr. Bruno Lebreux	Concorde Ltée	Member

INDUSTRY PERFORMANCE IN 2014 - 2015

The international economic backdrop

Based on the UNWTO figures, 2014 symbolised the fifth consecutive year of robust growth in tourist arrivals since 2009. Arrivals reached 1,138 million or 4.7% growth compared to 2013.

Figure 1: International tourist arrivals and growth, 2014



According to the same source, in 2014, all the regions experienced positive growth rate.

It is expected that in 2015, growth will range between 3 to 4 percent, which is within the UNWTO long term annual average forecast growth of 3.8% between 2010 and 2020.

Americas
181 Mn; +7.4%

Africa
56 Mn; +2.3%

Europe
588 Mn; +3.9%

Middle East
50 Mn; +4.4%

Asia & Pacific
263Mn; +5.3%

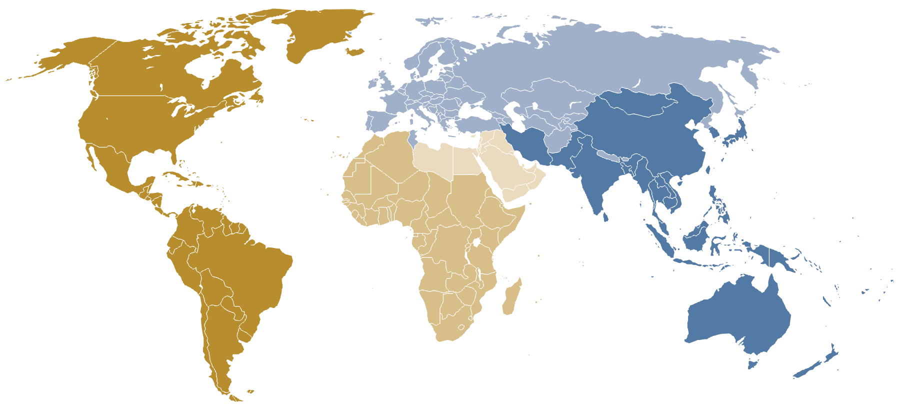
WORLD: 1,138 Mn international Arrivals; +4.7%

Source: UNWTO, January 2015

Figure 2: International tourist receipts and growth, 2014

International tourism receipts reached USD 1,245 bn in 2014, representing a growth of 3.7% compared to the previous year.

As in 2013, Asia and Pacific region witnessed the highest growth while Europe retained the highest share of international receipts with 41%, representing some USD 509 bn.



Americas
USD 274 Bn; +3.0%

Africa
USD 36 Bn; +3.4%

Europe
USD 509 Bn; +3.6%

Middle East
USD 49 Bn; +5.7%

Asia & Pacific
USD 377 Bn; +4.2%

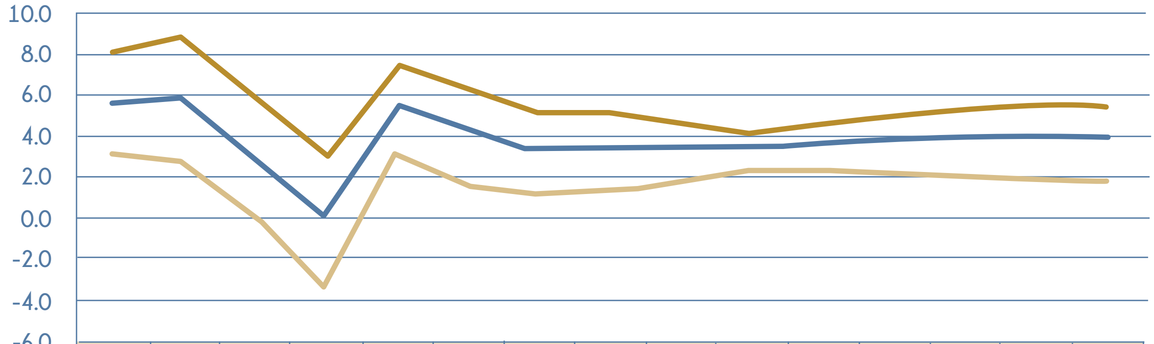
WORLD: USD 1,245 Bn; +3.7%

Source: UNWTO, April 2015

INDUSTRY PERFORMANCE IN 2014 - 2015

In 2014, world growth was modest at 3.4% with uneven outlooks across the main countries and regions – improving for advanced economies while growth is contracting in emerging countries. Growth in this latter country grouping is however expected to rebound after 2015 while the opposite is projected for advanced countries.

Figure 3: GDP growth, 2006 – 2020



	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
World	5.5	5.7	3.1	0.0	5.4	4.2	3.4	3.4	3.4	3.5	3.8	3.8	3.9	3.9	4.0
Advanced	3.1	2.8	0.2	-3.4	3.1	1.7	1.2	1.4	1.8	2.4	2.4	2.2	2.1	2.0	1.9
Emerging & Developing	8.2	8.7	5.8	3.1	7.4	6.2	5.2	5.0	4.6	4.3	4.7	5.0	5.1	5.2	5.3

Source: IMF

Main source markets for Mauritius

The outlook in our main source markets in 2014 has improved and overall improvement in growth is being recorded in France (from 0.3% to 0.4%), Germany (from 0.2% to 1.6%), Italy (from -1.7% to -0.4%), UK (from 2.2% to 2.4%) and India (from 6.9% to 7.2%). In China, while growth is still robust, a slowdown is expected (from 7.8% to 7.4%).

The IMF is also predicting positive growth for the Euro area after two years of consecutive contractions and further positive growth is expected in 2015:

GDP growth in the Euro area			
2012	2013	2014	2015
-0.8	-0.5	0.9	1.5

Source: IMF, World Economic Outlook Database, April 2015

Based on the UNWTO forecast, the positive signals coming around from different parts of the world augur continued positive growth in international tourist arrivals. Growth is expected to be driven by the Americas and Asia & the Pacific (both +4% to +5%) while it is forecasted to be moderate in Europe (+3% to +4%). Africa will attract some 3 to 5% additional tourists and Middle East some 2 to 5% more.

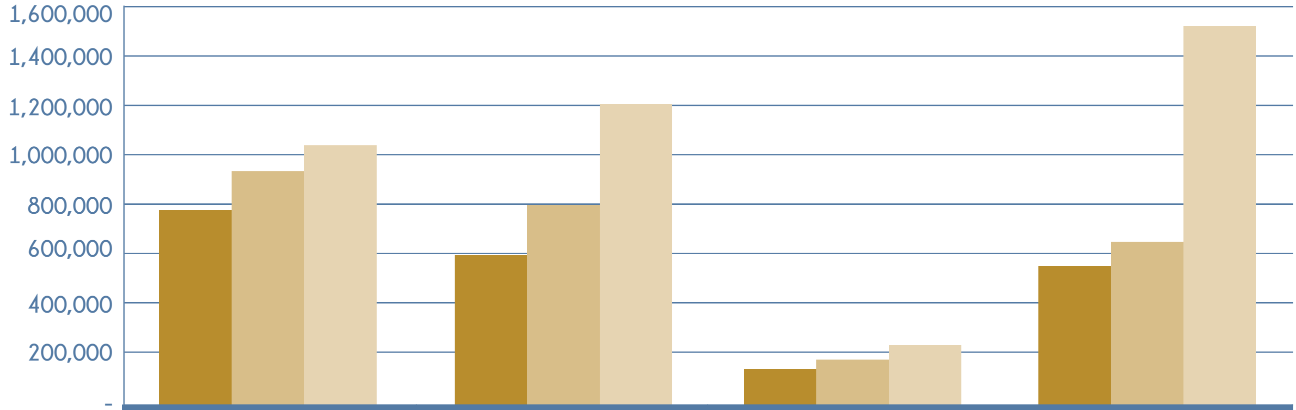
Looking forward, it is expected that the performance of tourism will be better in 2015 though this sector will continue to face different challenges.

INDUSTRY PERFORMANCE IN 2014 - 2015

Mauritius and directly competing locations

Comparisons between Mauritius and the competition are essential in order to grasp our individual performance as a destination. It is clear that Sri Lanka and Maldives have been doing extremely well at a time when Mauritius looked like struggling: Maldives, Seychelles, and Sri Lanka all performed better than Mauritius since 2010 except for Seychelles in 2014. During that year, only Sri Lanka registered yet another double digit growth in tourist arrivals. Growth remained robust in Maldives with +7.1%, reasonable in Mauritius (+4.6%) and low in Seychelles (+1.0%).

Figure 4: Tourist arrivals in Mauritius, Maldives, Seychelles and Sri Lanka, 2006, 2010 & 2014



	Mauritius	Maldives	Seychelles	Sri Lanka
2006	788,276	601,923	140,627	559,603
2010	934,827	791,917	174,529	654,476
2014	1,038,968	1,204,857	232,667	1,527,153

Sources: Statistics Mauritius, Ministry of Tourism (Maldives), National Bureau of Statistics (Seychelles) and Sri Lanka Tourism Development Authority

For the first five months of 2015, cumulated tourist arrivals in Mauritius increased significantly : +8.9% compared to the same period last year. During the same period however, for Seychelles and Sri Lanka, the growth rates were double digit (+12.8% and +12.5% respectively). Up to March 2015 available figures for Maldives show a modest 2.6% growth.

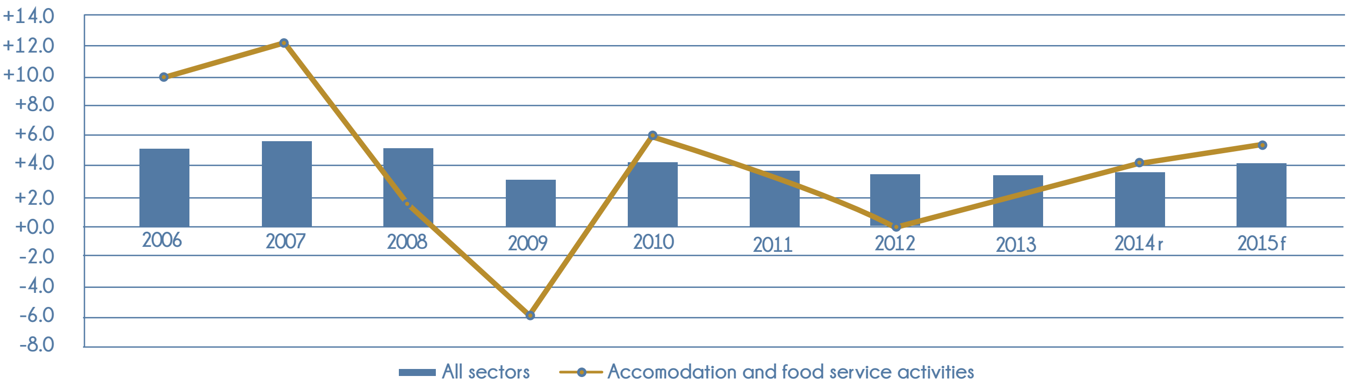
INDUSTRY PERFORMANCE IN 2014 - 2015

Overall Performance of the Local Tourism Sector

Contribution of the sector

From 2011 to 2013, the 'Accommodation and food services activities' sector has under-performed compared to the national average and in 2012, the sector was even marked by no growth. Growth has since 2013 improved so that in 2014, with an estimated growth of +4.1%, it out-performed the national average by some 0.6 percent point. For 2015, the sector is forecasted to improve further at a rate of 5.4% or 1.3 percent point above the national average.

Figure 5: Real growth - Accommodation and food service activities v/s national average, 2006 – 2015^f



Source: Statistics Mauritius

After two consecutive yearly drops in the contribution of the tourism sector (including components of "Hotels and Restaurants", "Transport", "Recreational and leisure" and "Manufacturing" attributable to tourism) to national GDP, 2014 saw an improvement and reached a share of 7.2% of GDP.

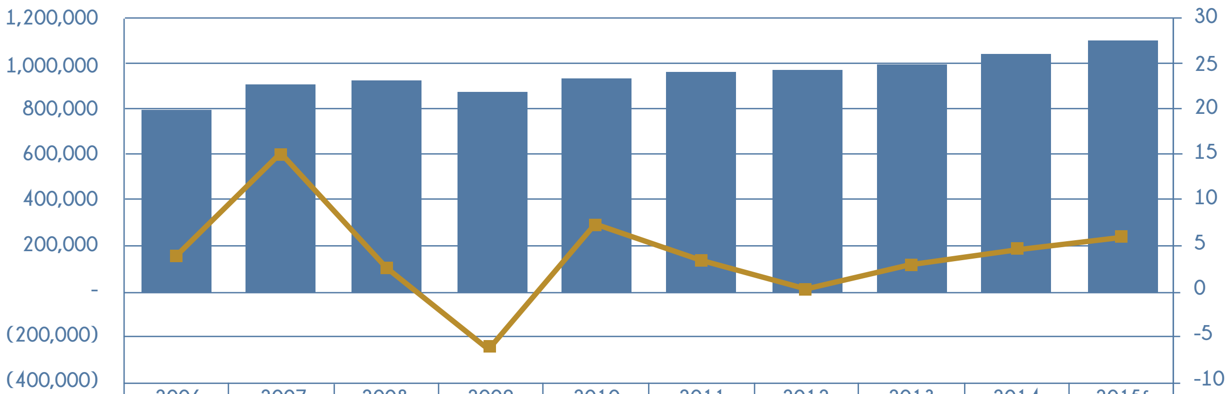
Total direct employment in the sector (based on the results of the Continuous Multi-Purpose Household Survey) is estimated at 40,400 in 2014. According to the survey of large establishments (with 10 or more employees), 28,718 people were employed in hotel, restaurant, and travel & tourism activities. Based on this survey, expatriates in the sector amounted to 403 compared to 426 in 2013.

Tourist arrivals

It is to be noted that the one million tourist arrivals milestone was finally reached in 2014 with 1,038,968 arrivals or 4.6% growth compared to the previous year. This rate was slightly below the 4.7% forecasted back in September 2014.

For 2015, the May forecast is 1,100,000 tourist arrivals or a growth of 5.9% compared to 2014.

Figure 6: Trend in tourist arrivals and growth in Mauritius, 2006 – 2015^f



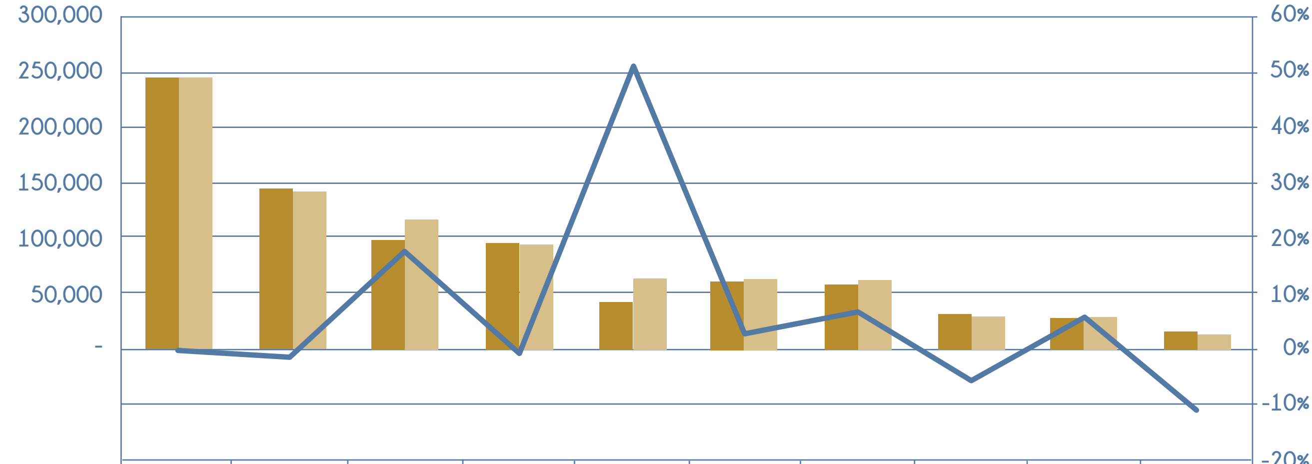
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015f
Tourist Arrivals	788,276	906,971	930,456	871,356	934,827	964,642	965,441	993,106	1,038,968	1,100,000
Growth	3.6	15.1	2.6	-6.4	7.3	3.2	0.1	2.9	4.6	5.9

Source: Statistics Mauritius

INDUSTRY PERFORMANCE IN 2014 - 2015

In 2014, our two main markets, France and Reunion both recorded a slight YoY drop (-0.4% and -1.0% respectively). South Africa (-1.2%), Italy (-5.3%) and Russia (-10.8%) also posted negative growths. The double-digit positive growth for UK (+17.1%) and China (+51.2%) is worth noting while growth was also significantly higher for India (+6.8%) and Switzerland (+5.5%) and moderate for Germany (+2.8%).

Figure 7: Tourist arrivals from main and emerging markets and growth, 2013 – 2014



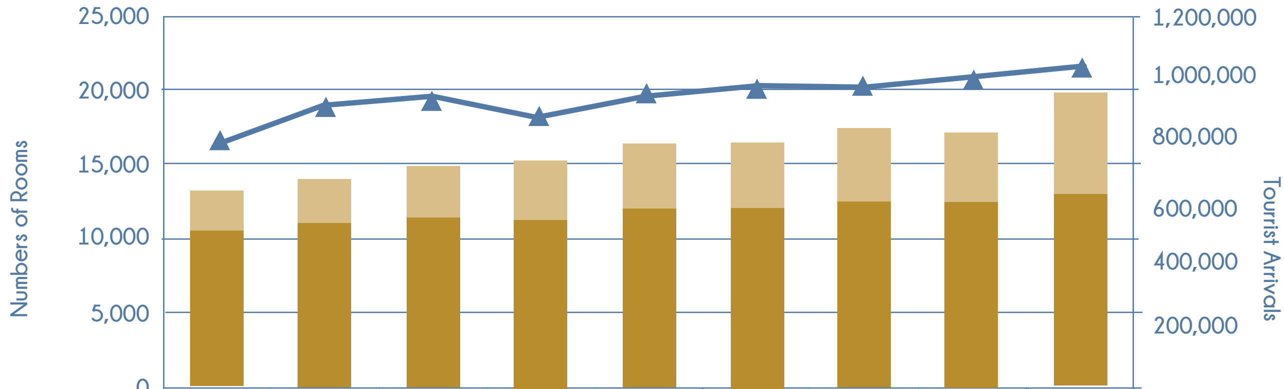
	France	Reunion	UK	RSA	China	Germany	India	Italy	Switzerland	Russia
2013	244,752	143,114	98,017	94,208	41,913	60,530	57,255	31,205	27,756	14,905
2014	243,665	141,665	115,326	93,120	63,365	62,231	61,167	29,557	29,285	13,289
Growth	-0.4%	-1.0%	17.7%	-1.2%	51.2%	2.8%	6.8%	-5.3%	5.5%	-10.8%

Source: Statistics Mauritius

Sector indicators

Over the last decade, tourist arrivals increased by 3.5% on average each year between 2006 and 2014, hotel accommodation grew by 2.3% and non hotel accommodation by a staggering 13.3% each year. As AHRIM has previously stated in different forums, there is a durable situation of oversupply of accommodation capacity in Mauritius and the policy decision of the authorities to freeze the opening of new hotels in 2015 and 2016, indeed offers some fresh breathing space to the sector.

Figure 8: Accommodation and tourist arrivals, 2006 – 2014



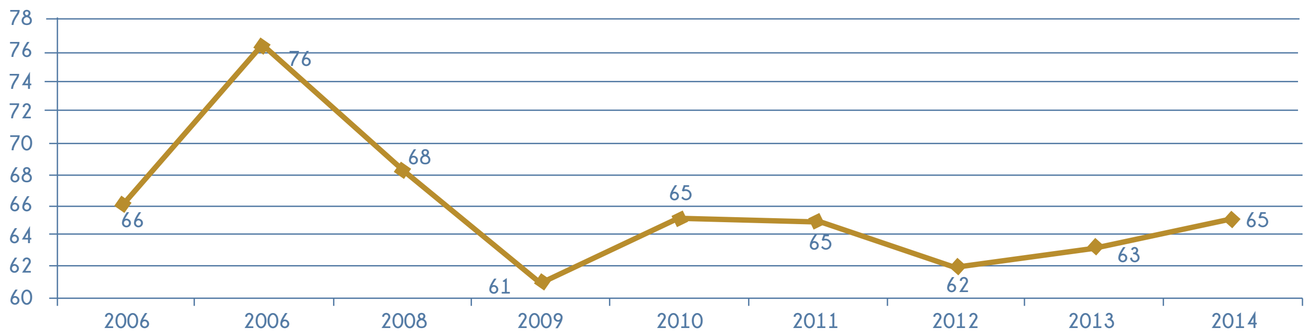
	2006	2007	2008	2009	2010	2011	2012	2013	2014
Non hotel rooms	2,581	3,110	3,375	3,795	4,244	4,562	4,892	4,809	7,023
Hotel rooms	10,666	10,857	10,488	11,456	12,075	11,925	12,527	12,376	12,799
Total tourist arrivals	788,276	906,971	930,456	871,356	934,827	964,642	965,441	993,106	1,038,968

Sources: Statistics Mauritius and Tourism Authority

This excess capacity, coupled with the low growth in tourist arrivals over the past few years, contributed towards an average national hotel room occupancy rate that remained in the 61% to 65 % bracket since 2009.

INDUSTRY PERFORMANCE IN 2014 - 2015

Figure 9: Average room occupancy rate(%), 2006 – 2014



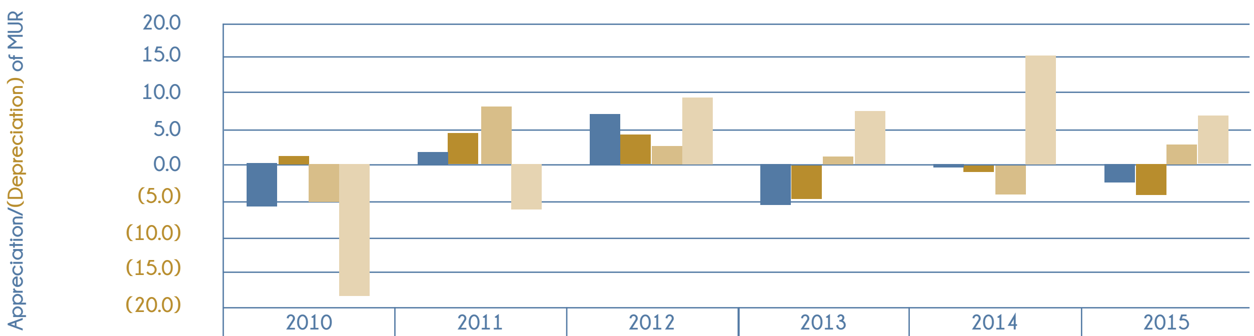
After the peak reached in 2009, local investment in the Accommodation and Food Services Activities sector has continuously dropped and reached Rs 4.6 bn representing slightly over one-third of the amount reach in 2009. In 2015, investment is expected to pick up by 15% to reach Rs 5.3 bn.

In terms of FDI, 2014 was marked by the takeover of existing hotels by international companies in the travelling and hotel fields. These exceptional items contributed to significantly boost FDI in the Accommodation and Food Services Activities sector during that year.

On average, debt in the tourism sector has increased by 15.3%, measured as at December 2006 to December 2013. At December 2014, debt for the sector dropped by 2.4% and amounted to Rs 47.6 bn while total debt of the private sector continued to grow. As such, the share of tourism debt in the total indebtedness of the private sector, dropped from 18.0 % in 2013 to 17.3% in 2014.

The sector contributed some Rs 5.1 billion in terms of taxes and levies (including corporate taxes) in 2014. After the significant dip in the amount of corporate tax paid by the sector in 2013 (-45.7% YoY), an increase can be observed in 2014 (+18.8%) even if the balance sheets of the listed hotel companies remained stretched. The reintroduction of the Environment Protection Fee, payable by all accommodation facilities of more than 4 bedrooms on the basis of turnover, is expected to significantly increase Government revenue in 2015.

Figure 10: Appreciation/depreciation of the Rupee against selected currencies, 2010 – 2014



	2010	2011	2012	2013	2014	2015
US Dollar	(5.8)	1.9	6.8	(5.8)	(0.2)	(2.6)
Pound Sterling	1.2	4.6	4.2	(4.8)	(0.6)	(4.2)
Euro	(5.3)	8.4	2.6	1.2	(4.2)	2.9
South African rand	(18.4)	(6.3)	9.4	7.7	15.4	6.7

Since around the last quarter of 2012, a reversal of trend was experienced with the Rupee finally conceding against the Euro and against the GBP. Today, the Euro represents some 55% of our revenue denominations; in practical terms, any rupee lost during a year on the euro – rupee exchange rate is equivalent to some Rs 650 million net loss for the sector.

On average, for the year ending March, a depreciation of the Rupee was observed against the Euro in 2014 but it appreciated in 2015 and stood at a similar level reached in 2012. On the other hand, the GBP and USD during three consecutive years ending March, have strengthened against the Rupee.

INDUSTRY SPECIFICS IN 2014 - 2015 AND GENERAL OUTLOOK FOR 2015

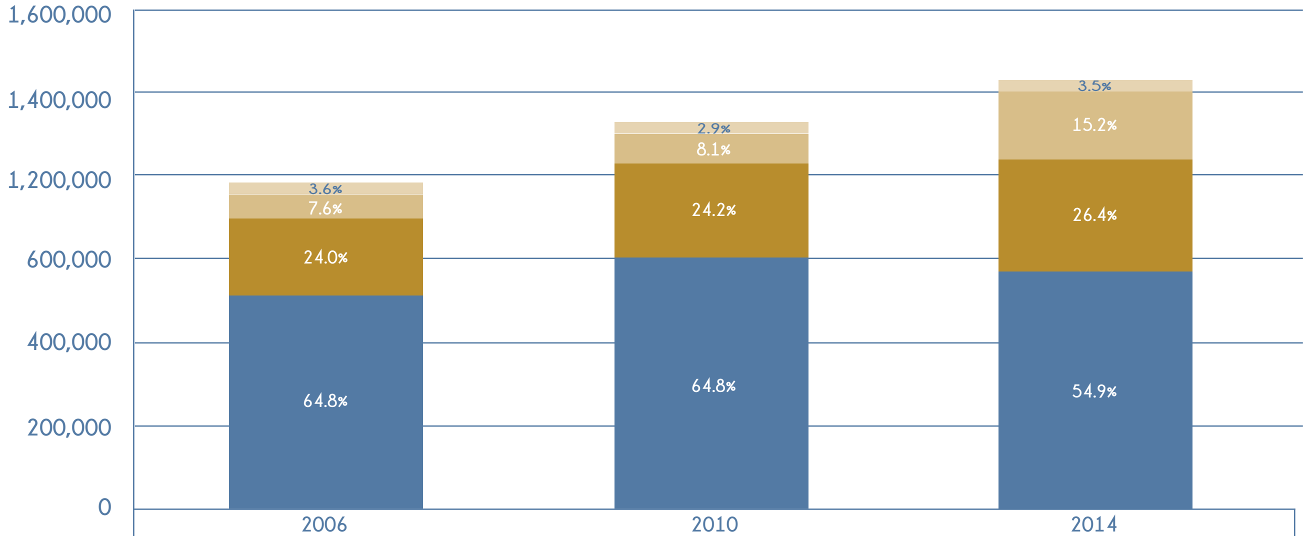
While the increase in tourist arrivals continues the recovery process that began in 2010, there are signs that we are not yet out of the woods. The figures reveal that there is an excess capacity of accommodation facilities, modest GDP growth in most of our main markets and a decreasing trend in revenue per tourist night.

The mismatch between the country's accommodation and tourist hosting capacity and the actual inflow of visiting tourists has reached worrying proportions; it is estimated that to restore profitability in the tourist industry within the next three to four years, everything else remaining equal, tourist arrivals would need to grow by at least 7% on average each year – a daunting prospect in the current global economic conditions. Room overcapacity is not only threatening existing operators' survival but also resulting in occasional price wars. The situation even worsened with airlines tightening conditions to fly into our destination; airlift and comparative load factors over the years amply illustrate this squeezing phenomenon, not consistent with holiday travel. It has now become urgent, in 2015, to trigger measures aiming at restoring a more sustainable balance between supply and demand, and concomitantly, with airlift, the conduit for growth.

Airlift remains of concern though some progress has been noted with additional scheduled flights approved, increased capacity of existing flights and new comers. These are commendable steps in the right direction. Additionally, the significant drop in oil prices to a level not seen since 2009 is encouraging as it will have a direct positive impact on transport costs. Mauritius, being a long haul destination for its main markets, can be expected to significantly benefit from this price dip.

On the diversification front, continued significant positive results are being reaped from especially India and China. These two markets combined represented 12.0% of total arrivals in 2014 compared to 6.1% in 2010 and 5.4% in 2006. Arrivals from Asia have in fact doubled during this time period from 7.6% in 2010 to 15.2% in 2014. The comparative share of Europe has, on the other hand, dropped to 54.9% in 2014 compared to 64.8% in 2006 and 2010 while that from Africa, including the Indian Ocean, has remained fairly stable.

Figure 11: Tourist arrivals by region, 2006, 2010 & 2014

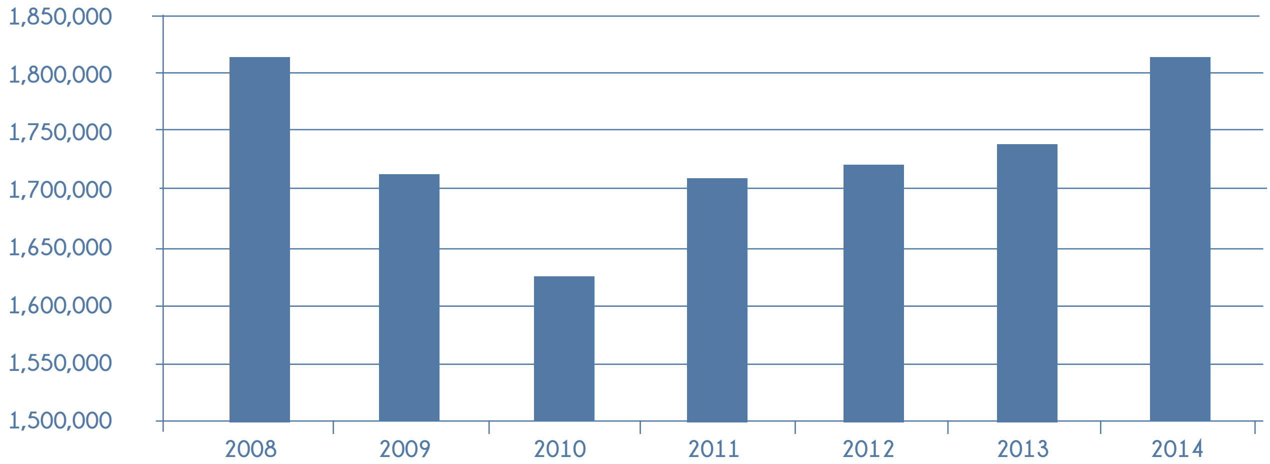


	2006	2010	2014
Others	28,218	27,234	35,903
Asia	60,121	75,985	158,361
Africa incl IO	189,458	226,207	274,156
Europe	510,479	605,401	570,548

After two successive years of stagnation in the number of air seats, a positive growth was observed in 2014 (4.6% YoY), a level similar to that in 2008.

INDUSTRY SPECIFICS IN 2014 - 2015 AND GENERAL OUTLOOK FOR 2015

Figure 12: Number of seats, 2008 - 2014



Note: 2008 to 2010 figures are based on scheduled flights published by the External Communications Division for the summer (March to October) and winter (November to April) seasons

The difference in the number of seats by countries serviced and airlines present in Mauritius can be summarised as follows:

Table 1: Changes in the number of seat in 2014 by originating country of flights and airlines

Originating country	Difference	Airline	Difference	Remarks
France	(9,159)	Air Mauritius	13,613	
U.K	8,618	Air France	(650)	
Germany	(1,060)	Corsair	(11,820)	
Italy	(4,898)	British Airways	299	
South Africa	17,638	Dreamliner	11,058	New in 2014
India	(2,466)	Titan Airways	271	New in 2014
Seychelles	350	Condor	(1,060)	
Australia	(2,565)	Meridiana fly	2,800	
China	35,418	Eurofly	(2,673)	In 2013 only
Switzerland	(3,858)	Livingstonair	(4,200)	In 2013 only
Malaysia/Singapore	(891)	Alitalia	(825)	In 2013 only
Reunion	(9,994)	SAA	12,858	
Dubai	56,664	BA / Comair	923	
Russia	3,057	Air Seychelles	350	
Kenya	(2,356)	China Southern Airline	7,706	New in 2014
Madagascar	(5,335)	Edelweiss	(3,858)	
Total	**79,163**	Air Austral	(3,660)	
		Emirates Airlines	56,664	2 daily flights by A 380
		Transaero	3,057	
		Air Madagascar	(1,690)	
		Total	**79,163**	

For the first five months of 2015, year-on-year, an increase in both the number of seats (+8.5%) and passengers (+7.9%) were noted. The average load factor during that period thus dropped from 73.7% in 2014 to 73.3% in 2015.

It should be highlighted that, the average load factor of airlines has oscillated between 73.9% and 75.8% between 2010 and 2014 and has reached 73.3% for the first quarter of 2015. Interestingly, average hotel room occupancy rate for hotels has remained between 62% and 65% for the same five years, but for the first quarter of 2015, has experienced a significant increase up to 75%.

INDUSTRY SPECIFICS IN 2014 - 2015 AND GENERAL OUTLOOK FOR 2015

It is also common knowledge that airfares into and out from Mauritius are not always affordable in our target source markets. Market forces interplay with serving airlines and their partnership agreements, in various forms, result in frequent uncompetitive prices for the traveller. Air travel taxes and fees charged to airlines operating into Mauritius certainly have a direct impact on airfares charged, these driving Mauritius's price competitiveness downwards. A fully detailed independent report commissioned by the BOI in 2013 confirmed these observations.

In the aftermath of the financial crisis, uncertainty will remain the name of the game in 2015. It is thus important for all stakeholders, public and private, to share the same vision for the future development of the tourism sector in Mauritius. Furthermore, the impact of the financial crisis and austerity measures implemented in many developed countries, have deeply revolutionised the way tourist use and book travel. The island has thus additionally to compose with these changes. It is clear that we now need to move to the next stage of our tourism development as:

- The destination faces fiercer direct competition on its Unique Selling Proposition and on its predominant product offerings
- Demand characteristics and traveller behaviours change, and demand even tightens in slowing down economies
- Airlines are challenged further in their own business models and Mauritius's seasonality renders decision-making more difficult
- The trade undergoes piling pressure from all directions and direct route sales for both flights and accommodation are bound to grow

Current priorities thus remain mostly unchanged from the three main orientations already mentioned last year, namely:

- Boost demand and tourist arrivals, articulated around improved air service and stronger, more efficient and innovative destination marketing
- Reinforce the attractiveness of Mauritius through stronger cleanliness and embellishment policies and initiatives
- Provide timely and relevant support to operators through actions aiming at alleviating business constraints and reducing their cost base, and further providing new incentives to boost green investment

AHRIM endeavours towards a fully integrated and aligned 'level playing field' for all contributors of the tourism industry in Mauritius. This constitutes the basis for industry success as stakeholder convergence remains a key precondition for proper stewarding of the Mauritius brand name and the country's brand equity.

To emerge stronger and more resilient to meet future challenges head on, it is thus important that Government and all the private stakeholders work harder, collaborate, and together, converge and find, as well as implement, the appropriate response solutions to the problems presently facing the industry.

AHRIM'S YEAR IN REVIEW

1 Economic, Finance and Business

1.1 National Budget 2015

In February 2015, AHRIM submitted its Budgetary Proposals along the three priorities mentioned above. The first one relates to boosting demand and tourist arrivals, articulated around improved air connectivity, affordable airfares, and stronger destination marketing.

The second priority involves the reinforcement of the attractiveness of Mauritius through stronger national policies and initiatives which include: making Mauritius a clean destination; building a proper cultural offering; improving road signage and notices in public areas; and, accelerating our national preparedness for tourism from new emerging markets.

The third one entails providing timely and relevant support to operators through actions aiming at alleviating business constraints, reducing their cost base, and providing new incentives to boost investment.

AHRIM also made a request relating to existing facilities granted previously such as: EPF payment only if profitable and 50% reduction in annual lease when hotels are closed for renovation. Mention was also made of the court cases relating to trade fee and CTIRO.

Tourism-related measures announced in the Budget Speech included:

- Destination Marketing: restructure the MTPA.
- Air access: more liberal approach to open air access; promote stopovers in Mauritius on the UK-Australia route; expand the air connectivity to Eastern Europe and Central Asia.
- Improve the tourism product: embellishment programme; 350 free WIFI hotspots; display of VAT inclusive prices for all goods and services; upgrade museums and other heritage sites; transform La Citadelle into an 'espace artistique'; dedicated space for the development of arts and culture in Smart cities; special desk to assist local artists, sculptors, and musicians to modernise and expand their business.
- Cleaner and greener Mauritius: revive the National Environment Commission; ban the use of plastic bags in Mauritius as from 1st January 2016; new waste recycling facility La Brasserie; permanent Accelerated Income Tax Depreciation Provision for Green Investment; flat rate of Rs 5 per kg of used P.E.T bottles to promote recycling.
- Ease of doing business: greater powers to the Fast Track Committee to expedite the approval process and facilitate the implementation of major investment projects; abolish a total of 70 licenses; possibility for renewing licenses for a period of up to 3 years; omnibus permit to hoteliers; review the Tourism Authority Act
- Training and human resource development: use the Montagne Blanche campus as a Polytechnic offering courses, mainly in Tourism, and Hotel Management, including cruise tourism.
- Restructuring the IRS/RES: the two schemes merged into a single one.
- Package of incentive to promote SMEs

The Finance (Miscellaneous Provision) Act 2015 was released by MOFED and the expected business facilitation measures regarding TELs are mentioned. These include the regrouping of a number of basic licences for hotels and other accommodation activities into broad licences, which furthermore can be converted into three-year valid certificates. Additionally, a new category, 'domaine', has been created in order to cater for the requirements of such operators.

The revision of IRS / RES schemes is also included with a grandfathering status being provided to existing projects. Cut-off date of 22nd March 2015 applies for all project applications submitted to the BOI.

1.2 Trade fee

Following the requirement for Tourism Enterprise License (TEL) holders to additionally pay Trade Fees to local councils as from January 2014 and unsuccessful industry representations before the authorities, AHRIM applied for a judicial review against the 12 local councils on 23rd January 2014. After several exchanges of affidavit, two calls to the Supreme Court, and hearing for arguments on 18th September, leave was granted to AHRIM to apply for judicial review on 21st November 2014. In the meantime, at the request of the Ministry of Tourism, the Tourism Authority Act was amended to waive TEL fees for the period July to December 2014; though effective, that measure was only a "partial" solution. End December 2014, the Ministry of Local Authorities finally issued a circular to all the local councils requesting them to amend their

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respective regulations so that TEL holders are no longer required by law to pay trade fees as the Ministry of Finance and Economic Development will adjust the grant-in-aid of local authorities according to the amount of trade fee forgone.

AHRIM however noticed that in the 2015 regulations of local authorities, some TEL holders were still required to pay trade fees and informed the relevant authorities accordingly. At the time of writing, the Ministry of Tourism and External Communications (MoTEC) is engaged into rectifying all the anomalies noted, including the consideration of over payments by operators for the year 2014.

1.3 Reduction in annual rental of lease in case of hotel renovation or reconstruction

This facility was introduced in 2012 for a period of two years. In its budget memorandum, AHRIM has proposed that same be reconducted for another two years as hoteliers have indeed welcomed this facility and have engaged into their renovation plans in spite of the difficult economic situation since the 2009 crisis. Unfortunately, this proposal was not included in the budget.

AHRIM is pursuing discussions with the relevant authorities arguing that temporarily suspending the operation of a hotel for renovation purposes has to be planned well in advance (both on the operational and financial aspects) and as such, given the economic situation, many hotels have not been able to take advantage of the above-mentioned facility which expired on 31st December 2014.

1.4 Environment Protection Fee (EPF)

It is to be recalled that with the difficulties encountered by the hospitality sector since 2009, Government granted a suspension of that EPF commitment for loss-making enterprises for a total period of 5 years (i.e. 2009-2010 and 2012-2014). As our budgetary proposal to reconduct this facility was not considered, AHRIM is taking up this matter with MoFED again and has invited the relevant authorities to initiate discussions on the possibility to revamp the EPF that was introduced in 2002.

AHRIM also highlighted that tourist accommodation operators are already subjected to a number of specific mandatory requirements and restrictions in respect of environment protection and green practices (EIA, contribution to the former Tourist Fund, in-house sewage treatment plants and abiding to conditions of Planning Policy Guidelines as regards maximum plot coverage and height). Additionally, AHRIM underlined the various initiatives/projects implemented by hoteliers on a voluntary basis to lessen their impact on the environment and reduce their carbon footprint.

1.5 Business facilitation

With a view to facilitate doing business in Mauritius, the Financial Secretary of the Ministry of Finance and Economic Development has set up a Committee on Doing Business with a view to look into :

i. The review of TEL application guidelines and the timeframe for the issue and renewal of Tourism Enterprise Licences;
ii. Streamline the existing procedures and review the checklist of documents to be submitted upon first application and renewal of licences for all tourism related activities; and,
iii. Consider the grouping of licences and the introduction of licences with extended validity.

After a series of meetings and discussions, the Business Facilitation Committee, which comprised of representatives from the Board of Investment, Ministry of Tourism & External Communications, Tourism Authority, AHRIM and the Ministry of Finance and Economic Development, came up with a series of proposals, which were thereafter included in the Finance (Miscellaneous Provisions) Act 2014 and are as follows:

i. The regrouping of a number of basic licences for hotels and other accommodation facilities into broad licences; to be known as Accommodation Certificate;
ii. A new category, 'domaine', has been created in order to cater for a new type of activity;
iii. An extended validity of up to three years for the certificates; and,
iv. A single type of licence for restaurant (instead of four previously).

1.6 Committee on improvement of tourism statistics

Early October 2014, a committee to improve tourism-related statistics was set up by Statistics Mauritius and the CEO of AHRIM was invited to chair it. The main objective of the committee was to improve tourism-related statistics to better inform policies for the development of

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this important pillar of the Mauritian economy, and come up with recommendations on how to improve the System of Tourism Statistics in order to make it more relevant to users' needs.

The Committee comprised of both public and private stakeholders. Three meetings have been held as at date and the following quick wins have already been noted:

- Improved format for monthly tourist arrivals data;
- Tourist earnings data released by Statistics Mauritius with a 5 week delay (instead of the 7 to 8 week delay by the Bank of Mauritius);
- Additional information released together with the monthly tourist arrivals data, namely:
    - arrivals by mode of transport;
    - arrivals by gender;
    - monthly tourist nights data (methodology changed to cater for this monthly release) ; and,
    - monthly length of stay.

New data is expected to be released while other issues are still being discussed to further improve tourism statistics.

1.7 MASA

The 2015 rates for the payment of royalties were calculated based on the terms of the 2014-2016 AHRIM-MASA Agreement that takes into account change in the cost of living and the level of activity in hotels.

As such, all the rates are increased based on the inflation rate of 2014 (3.2%) and music in rooms is calculated based on the national average occupancy rate of 65% recorded last year.

2 Product / Destination Marketing

2.1 Air access

After the introduction of the first A380 on 16th December 2013, a double daily A380 service is available since 26th October 2014 on the Dubai-Mauritius route. The A380 replaces the existing Boeing 777 and increases capacity on the route by 19%.

Early May 2015, MTPA and Emirates extended the Memorandum of Understanding (MoU) which outlines joint activities to promote the island destination. According to the MoU, Emirates will enhance its efforts to increase the visibility of the destination with its agents and customers and will also support MTPA in various events to promote the island.

The following airlines were new in the skies of Mauritius:

Airline	Start	Frequency	Seats
Thomson Dreamliner	April 2014	1 F/week	291
China Southern Airline	June 2014	1 F/week	282
	January 2015	2 F/week	564
TUI (Scandinavian countries)	January 2015	1 F/week	295
NEOS spa (Italy – Madagascar - Mauritius)	May 2015	1 F/week	280

Furthermore, the following additional/new flights have been announced for the second semester of 2015:

- 1 flight per week on Chengdu as from July 2015 by Air Mauritius
- 1 additional flight by Condor as October 2015
- 1 flight per week by Lufthansa as from November 2015
- 1 flight per week as from November 2015 by Austrian Airlines

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2.2 Hotel classification

This project was announced in the Strategic Paper of the Deputy Prime Minister and Minister of Tourism and External Communications and is being implemented by the Mauritius Tourism Authority (MTA). AHRIM is actively involved in the discussions and various meetings have been organised. The implementation of the Hotel Classification is scheduled for 1st July 2015.

While AHRIM is supporting this project, it is also pushing for the project to be extended to non-hotel accommodation facilities at a later stage.

2.3 Low season and stopover strategies

Convergent with AHRIM's budgetary proposal to unleash demand during the low season, Government, in collaboration with Air Mauritius, MTPA and private stakeholders, has come out with the following programmes:

- Family Fun Adventure from 7th May to 15th August 2015 – up to 30% discount on tourism-related activities.
- Golf Pass from 01st May to 30th September – discounted rates and possibility for non-residing guests to play on the golf courses of any participating hotel
- Shopping Fiesta from 16th August to 06th September

A website www.familyadventure.mu was created and considerable awareness is being built around this event. The hoteliers are supporting these initiatives in different ways – banners and brochures in the hotels, inserting the ad banner in in-room entertainment system, in the signature of their emails and in their websites.

The national airline, designated to cater for the expected increase in tourist arrivals, is putting additional capacity as per below:

- +5,600 seats on India
- +21,000 seats on Reunion (promotional price)
- +3,600 seats on France (promotional price)

These initiatives are expected to be repeated on an annual basis.

2.4 Strategic paper

On 16th March 2015, the Deputy Prime Minister, Minister of Tourism & External Communications released a Strategic Paper entitled "Tourism in Mauritius: A new spirit for a new mandate". According to the paper, a more customer-centric approach will be adopted to revive the industry and reposition Mauritius as a leading island destination.

A special Council meeting was organised to take stock of same and the DPM and representatives of the MTPA and MTA were also invited to this same meeting. There was, in general, consensus regarding the Strategic Paper and the way forward.

3 Environment and Green Projects

3.1 Programme National d'Efficacité Energétique (PNEE)

PNEE is a joint public-private initiative represented by the Joint Economic Council and the Ministry of Energy and Public Utilities. It has the technical and financial support of the Agence Française de Développement (AFD) and the EU. The main objective of the programme is to help reduce the energy consumption of local companies in the following sector: textile, hotel and large retail outlets/shopping malls.

Some 18 hotels have sent their application forms for an in-depth energy audit that will be co-financed by AFD/EU to the tune of 60% of the cost (remaining 40% to be financed by the participating hotel). Site visits were scheduled in each hotel following which terms of reference were drafted and estimated individual budgets prepared. As a date, 16 hotels, based on the proposed ToR and budget, have confirmed their participation. The next step is the tendering process based on the ToR drafted.

3.2 « Ensam anou recycler plastic », East Coast

The sensitization campaign on the need to properly dispose of PET bottles for recycling purposes continued with the hotel members in the Eastern region. A new service provider, namely Soge International Ltd was enlisted to ensure the collection of the PET bottles every Tuesday. After a successful trial period of three months, Soge International became the regular service provider for the collection of the PET bottles in the east. The revenue that has been derived from the sales of the PET bottles will help finance metallic cages for those three hotels which are collecting the largest number of PET bottles.

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3.3 Eco label
Following the Government decision to introduce a Green Certification for the tourism industry, an Eco Labelling Certification programme was developed by the Mauritius Standards Bureau (MSB) in consultation with the industry and the relevant authorities.

The certification is voluntary and applicable to the Accommodation sector, Restaurants, Tour Operators, Attractions and Pleasure Crafts. For the Eco Labelling Certification assessment, the applicants can choose from a shortlist of approved consultants which is available at the Mauritius Tourism Authority or use their own internal resources to undertake the assessment. Operators engaged in the certification process will benefit from a one-off grant of up to Rs 44,000 from the Mauritius Tourism Authority. The Eco Label certificate is valid for three years and subject to monitoring during that period.

3.4 Dengue
Following the cases of Dengue detected at Champs de Mars in March/April 2015, the Minister of Health and Quality of Life chaired an inter-sectoral meeting and invited major relevant stakeholders, including AHRIM to participate. The meeting was a platform to activate the action plan for vector control and to assign roles and responsibilities of the different stakeholders. Significant precautionary measures were taken to control, contain and prevent the Dengue proliferation. AHRIM closely followed the situation with the Ministry of Health & QL and has informed its members about the precautionary measures that need to be taken. Posters and pamphlets were also put at the disposal of members for information and sensitisation purposes.

3.5 Blue Flag
With a view to improve the tourism product portfolio and be more responsive to the growing global market demand for nature-based tourism and ecotourism, the Ministry of Tourism and External Communications (MoTEC) has started to implement the Blue Flag Programme in Mauritius. The Agence Française de Développement (AFD) is supporting the project and a feasibility study was undertaken to assess the three public beaches earmarked during the pre-feasibility stage; namely Wolmar and Albion public beaches on the western coast and La Cuvette public beach on the north shore. After the study, the Albion public beach was selected for the pilot phase of the Blue Flag Programme.

4 Human Resource matters
4.1 National Tripartite Committee
For the year 2015, a tripartite exchange was held as usual in order to look into wage compensation. AHRIM actively participated in the discussions, in collaboration with the MEF and the JEC. Final recommendations by Government on the rate of compensation were as follows:

Monthly Basic Wage/Salary	Additional remuneration per month
Full-time Employees	
Uniform rate:	Rs 600
Part-time Employees	
Up to Rs 10,000	6% rounded up to the next rupee
Above Rs 10,000	Rs 600

4.2 Review of the Catering and Tourism Industries (Remuneration Order) Regulations
Following the publication of the proposed recommendations of the National Remuneration Board (NRB) on the Catering and Tourism Industries Remuneration Order 2004 (CTIRO 2004) on 18th February 2014, AHRIM by virtue of Section 92 (1) (c) of the Employment Relations Act 2008, submitted its counter-representations for consideration by the NRB and eventually, by the Minister of Labour, Industrial Relations and Employment.

On 8th November 2014, the new CTIRO 2014 (signed by the Minister of Labour on 18th September 2014) was communicated to the public through the Government Gazette of Mauritius No.101 (GN 202 of 2014) with the following major changes:

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i. The CTIRO 2004 was revoked and the new CTIRO Regulations 2014 became effective as from 1st September 2014.
ii. A reduction in the normal working hours was introduced, from 48 hours to 45 hours per week, and as such all associated costs have to be computed on that new 45-hour basis.
iii. The remuneration of workers were discriminated according to the size of the establishment;
  a. A wage increase varying between 7% to 19% to all categories of employees in hotel establishments with less than 60 rooms, and restaurants catering for less than 40 covers
  b. A wage increase of 20% to all categories of employees in hotel establishments of 60 rooms or more, and in restaurants catering for 40 covers or more
iv. Other changes included the increase in the number of annual leaves, new treatment for sick leaves, vacation leaves and maternity leaves, the introduction of special leaves and new job positions.

After consultation with the membership and communication with the Ministry of Labour, AHRIM has, by way of an application for judicial review, contested two key aspects of the CTIRO 2014, namely:

i. The effective date of 01st September 2014 for the implementation of the 45-hour week, which was communicated to the industry through the Government Gazette dated 08th November 2014.
ii. The introduction and enforcement of two different salary scales for employees of small employers (less than 60 rooms / less than 40 covers) and employees of large employers (60 rooms or more / 40 covers or more).

Pending the outcome of the application for judicial review, members were invited to implement the provisions of the new CTIRO 2014, including the new hours of work and, where applicable, the contested higher salary scale for employees of large employers, as from 01st December 2014.

4.3 HR indicators 2015

The HR Indicator Survey was launched in April 2015 after receiving the approval of the Human Resource Commission of AHRIM. The survey will cover the year ending 31st March 2015 and a better response to the industry requirements is expected. The outcome of the survey, scheduled in July 2015, will be circulated among participating members.

4.4 Perception survey on the services of Ecole Hotelière Sir Gaëtan Duval (EHSGD)

In order to improve the responsiveness of EHSGD in meeting the needs of the Hotel Industry, a survey was undertaken by the EHSGD School Management Committee to gather the perception of the hotel industry on the services offered.

The hoteliers responded positively to the survey which covered the following areas, namely the communication between EHSGD and the Industry, the image of EHSGD in the Industry, the full Time Training Programmes, the In-service Training Programmes, the Quality of Training being offered, the Number and Quality of Graduates and the Apprenticeship Scheme.

AHRIM facilitated the survey among its membership and acted as moderator during the interactive meeting organised by EHSGD with the industry HR professionals to discuss the outcome of the survey.

4.5 Housekeeping project

Following the different representations made by AHRIM at the level of the Human Resource Development Council (HRDC) Sectoral Committee for Tourism and further to a survey undertaken by the HRDC itself, the specialisation area of 'housekeeping' was identified as a scarce skill for the sector. Funds were subsequently earmarked to train and to equip some 100 unemployed with a national qualification in housekeeping to enhance their employability by hotels and the hospitality sector at large.

The training programme "Skills Development for Unemployed in Housekeeping" was thus devised in collaboration with Ecole Hoteliere Sir Gaetan Duval and aimed at providing unemployed youths with training and placement in the housekeeping department of hotels licensed with the Tourism Authority. The programme has a duration of 6 months and runs on a dual mode basis, i.e. 150 hours of theory at EHSGD and 450 hours of practice in hotels. Trainees would thus spend approximately 1 day at the EHSGD and 4/5 days at the hotels and during the training period, the trainee is paid a monthly stipend of Rs 2,500. A 'National Certificate Level 2 in Housekeeping' will be awarded by the EHSGD to the trainees after successful completion of the programme.

As at date, some 20 unemployed will be completing the training course and some 125 applicants will soon be screened for the next batch which is scheduled for June 2015.

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4.6 Training at Les Moulins de la Concorde

AHRIM closely collaborated with Les Moulins de la Concorde to enable 15 member hotels to benefit from a full day training session on "La diminution de sel et de la réalisation de génoise végétarienne ". The special training session was delivered by the well-known Francis Grangier, from Les Moulins Soufflet in France.

5 Small & Medium Hotels

5.1 SME Refund Scheme

Government has maintained the annual refund ceiling for overseas marketing expenses of Rs 200,000 per SME for the half year ending June 2015. An SME can thus benefit from a maximum refund of Rs 200,000 per year for participation in international fairs. As from the FY 2015/16, the Ministry of Business, Enterprise, and Cooperatives is spearheading this scheme.

5.2 New website for AHRIM SMH

In October 2014, the project for a new website that integrated more social applications, for the Small and Medium Hotel members was initiated. Following a tendering exercise, Digital Footprint was selected to realise this project. The 19th March 2015 marked the soft launch of the website; it is more user-friendly and geared towards SEO (thus better ranked in Google and other search engines). The project also includes a Facebook page that is regularly populated.

5.3 Le Petit Futé 2015

Once again, participation in Le Petit Futé was renewed given the significant visibility that SMHs can obtain through this platform. The 2015 Edition included 11 SMHs in the usual one-page advertisement. For this year's participation, visibility is improved as a new component is available to participants through the website of Le Petit Futé.

6 Restaurants

6.1 Masterclass by Chinese Chefs

A delegation of 5 Chinese Chefs from Chongqing, a well-known culinary location close to Sichuan in China, visited Mauritius from 13 to 17 June 2015 upon an invitation from the Chinese Embassy. During their stay, the Chinese Chefs delivered a Masterclass session on specialised Chinese dishes to the restaurant and SMH members of AHRIM, on Tuesday 16th June at the Chinese Embassy.

7 IRS

Budgetary proposals submitted to MoFED on IRS measures were mainly focused on a more conducive environment to facilitate the sales of IRS villas; the rationalisation of tax treatment especially as regards RES; make Mauritius more competitive from a real estate destination perspective; and, the promotion of Mauritius as a Real Estate Destination.

A draft ToR for the Proposed Study to position Mauritius as a Real Estate Destination in Russia, Poland and Czech Republic was also annexed in the IRS budget memorandum.

As per the Finance (Miscellaneous Provisions) Act 2015, the IRS and RES schemes are being replaced by the Property Development Scheme. The latter scheme is yet to be finalised.

7.1 Building Control Act 2012 - Application of the decennial insurance

According to Section 21 (2) of the Building Control Act 2012, every developer will have to subscribe to three different insurance policies to provide cover for three types of risks namely:

i. two-year insurance for property damage resulting from faults or defects in non-structural elements;
ii. ten-year insurance the payment of compensation for any property damage caused to a building by faults or defects originating in or affecting the structural elements; and,
iii. insurance policy to guarantee the payment of compensation for any property damage caused during a cyclonic season.

Such multiple insurance policies will fetch a high premium cost (around 2-3% of project cost). It has to be highlighted that according to the Code Civil, building contractors have to give guarantees for risks (i) and (ii) above.

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While this requirement is in general viewed as a step in the right direction to protect the rights of the end buyers, be it local or foreign, AHRIM IRS commission has clearly indicated to the relevant authorities that IRS developers work with Grade A contractors who already give guarantees of two of the risks mentioned above.

8 Other projects

8.1 Reward to the best students 2015

Last year, AHRIM rewarded one student of the University of Technology of Mauritius and two students of EHSGD for their brilliant performances. The awardees received a trophy specially designed for the occasion and a cash prize. Ms Pooja Ramhit was rewarded for her performance in BSc (Hons) Tourism and Hospitality Management programme and Ms Marie Casquette and Mr Genato Ragoo were the best students in Higher National Diploma in Hospitality Management.

8.2 La Fête du Pain

"La Fête du Pain" is a yearly event organised by Les Moulins de la Concorde during the month of May and was once again under the patronage of AHRIM. Seventeen hotels participated in the bakery competition on the theme « Célébration des fêtes traditionnelles à Maurice ». The winners for this year's competition were Sofitel l'Imperial (1st), Lux* Grand Gaube (2nd) and Veranda Paul & Virginie (3rd). The prizes were officially awarded during a ceremony held at The Hennessy Park Hotel on 9th June 2015.

8.3 La Messe du Tourisme

The 'Commisison Diocésaine du Tourisme' organised 'La Messe du Tourisme' under the theme « Tourisme & Population Locale : Source d'Enrichissement Mutuel », at Vallée de Ferney on 25th September 2014. The contribution of all, especially those at grass root levels, in the development of the Tourism Industry since the 1980s was highlighted. Some 800 persons were present on this occasion.

9 Members' corner

9.1 Change in membership

Change in membership, 2014 - 15	
	New members
Hotel	Solana Beach
	Zilwa Attitude
	Holiday Inn
	Westin Turtle Bay, Mauritius
	Mont Choisy Beach Villas

9.2 Closure of AHRIM airport counter

Over the last four years, there has been a significant drop in the revenue generated from the sales of hotel rooms through the counter and since 2012/13, net operating losses have been recorded. Additionally, with the opening of the new airport and the consequent increase in rental and other running costs, the financial situation has worsened.

The possibility to maintain the counter through other modes of operation was discussed and no workable solution could be reached. As such, in October 2014, AHRIM Council approved the closure of the airport counter.

9.3 AHRIM office move

In a view to reduce cost, it was also decided to move office from Caudan to a more centrally located building in Port Louis. The required surface area of the new location was also reviewed downwards with the decision to hold member meetings in appropriately located member hotels.

On 16th April 2014, the Secretariat was fully operational in its new location on the second floor of the Médine Mews building.

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9.4 Keeping pace with change

During the year, AHRIM has been attentive as usual to change impacting on the industry and its players. Two Special Council Meetings were held early in August 2014 in order to review industry and membership trends. There is a consensus that AHRIM could broaden its membership base in order to better support the industry on various fronts in the future. Whilst modalities for this to happen need to be adequately worked out, Council has decided to initiate the relevant preparatory work to better engage the association for change.

It is recalled that currently the Association includes Hotels / Small and Medium Hotels (hotel groups, hotels, guest houses, tourist residences); Restaurants; IRS - rental pool; AIOM as Associate; and Affiliates - EHSGD, AML, MSDA, and Mauritius Chefs Association. Other forms of accommodation and other IRS projects, but also RES or other pooled accommodation rental companies, are potential members. In 2015, a new category of tourist enterprise licence has been created by the authorities: domaine, which may include accommodation.

It is thus proposed that AHRIM, while keeping the core membership categories, gradually modifies and adapts its Rules in such a way that future membership requirements can easily be dealt with, and new members included using adequately pre-established criteria in the same line as current membership principles. Proposed changes to the Rules of Association of AHRIM will have to go through the general meeting procedures.

OVERVIEW OF AHRIM

Overview of AHRIM

AHRIM is the main professional association of private operators in the hospitality industry in Mauritius. It is a non-profit making organisation and regroups tourist accommodation facilities (representing over 70% of hotel rooms and 244 tourist residence/guest house rooms), 27 restaurants, 5 IRS estates and Affiliate / Associate member associations of tour operators, airport management, scuba diving, chefs, and professional training.

AHRIM was established in 1973 and has, as an association respectful of the proper execution of its mandate in a changing environment, undertaken two major restructuring exercises, namely in 1996 and in 2005.

AHRIM's main goal is to ensure the sustainable development of the local tourism industry.

Mandate

- To be the lead spokesperson of the private operators, by liaising with Government, Institutions and the Media, with regard to issues and matters pertaining to the tourism industry
- To represent a dynamic tourism sector and to contribute positively towards sustainable and quality tourism
- To promote the interests of hotels, restaurants and other service providers of the tourism industry in general
- To meet the expectations of its members as well as those of partner stakeholders

OVERVIEW OF AHRIM

Organisation and Structure

List of AHRIM Members, 2014 - 2015 (as at March)

GROUP OF HOTELS	ROOMS	NAME	TITLE
Sun Resorts Ltd	**1,261**	Philippe Cassis	Chief Executive Officer
		Gregory de Clerck (as from 15th October 2014)	Group Director of Operational Innovation
1 Ambre Hotel	297	Alessandro Schenone until 19th Jan 2015; Clency Romeo from 19th Jan 2015	General Manager
2 Sugar Beach Resort Mauritius	258	Andrew Slome until 19th Jan 2015; Nicolas de Chalain since 19th Jan 2015	General Manager
3 Long Beach	255	Vladimir Scanu until December 2014; Alessandro Schenone as from 19th January 2015	General Manager
4 La Pirogue Mauritius	248	Clency Romeo until 19th Jan 2015 Andrew Slome as from 19th Jan 2015	General Manager
5 Le Touessrok		Sjefke Jansen up to Dec 13 Gregory de Clerck from Jan to October 2014; Rene Egle from October 2014 to March 2015	General Manager
Lux* Island Resorts Ltd	**916**	Paul Jones	Chief Executive Officer
		Desire Elliah	Chief Financial Officer
6 Tamassa	214	Nitesh Pandey	General Manager
7 Lux* Grand Gaube	198	Brice Lunot	General Manager
8 Lux* Belle Mare	186	Ashish Modak	General Manager
9 Merville Beach	169	Tony Duval	General Manager
10 Lux* Le Morne	149	Jean-Pierre Auriol until November 2014; Jeremie de Fombelle as from 21st August 2014	General Manager
Veranda Leisure and Hospitality	**684**	François Eynaud	Managing Director
11 Heritage Awali Golf and Spa Resort	160	Christophe Ramdiane	Resident Manager
12 Heritage Le Telfair Golf & Spa Resort	158	Stephan Lagesse	Hotel Manager
13 Veranda Pointe aux Biches Hotel	115	Clifford Pierre Louis	General Manager
14 Veranda Grand Baie Hotel & Spa	94	Vikash Dawoo as from March 2014; Jennifer Wong until March 2014	Hotel Manager
15 Veranda Paul et Virginie Hotel & Spa	81	Kaviraj Bhunjun until Feb 14; Jennifer Wong as from March 2014	General Manager
16 Veranda Palmar Beach Hotel	76	Jean Marie Chinnapen	Hotel Manager
Club Med	**552**	Mariel Barbion	Finance and Adm. Manager
17 La Pointe aux Canonniers	286	Karim Dos Santos	Chef de Village
18 La Plantation d'Albion	266	Barq Guessoum	Chef de Village
Attitude Resorts Ltd	**641**	Jean Michel Pitot	Managing Director
19 Blumarine Attitude	182	Désiré Prodigson until 1st Feb 2015; Michel Frédéric as from 1st Feb 2015	General Manager
20 Coin de Mire Attitude	102	Ravi Venkanna	General Manager
21 Récif Attitude	70	Raymond Duvergé until 1st Feb 2015; Mervin Appadu as from 1st Feb 2015	General Manager
22 Paradise Cove	67	Raoul Maurel	General Manager
23 Emeraude Attitude	61	Ashok Mooroteea	General Manager
24 Tropical Attitude	60	Mervin Appadu until 1st Feb 2015; Desire Prodigosn as from 1st Feb 2015	General Manager
25 Friday Attitude	51	Mervin Appadu until 1st Feb 2015 Warren Foo Tam Fong since 1st Feb 2015	General Manager
27 Zilwa Attitude	215	Ravin Unthiah	General Manager
28 Les Cocotiers	382	Giovanna Blin	Resident Manager
Starwood Hotels	**630**	Damon Page	Area Manager – Indian Ocean
28 Le Meridien Ile Maurice		Jacques Charles until 29 Sept 204; Mathieu de Tonnac as from 12 Feb 2015	General Manager
29 The Grand Mauritian Resort & Spa	193	Roman Goetsch	General Manager
30 St Regis Mauritius Resort	172	Damon Page	General Manager
Constance Hotels	**344**	Jean Jacques Vallet	Chief Executive Officer
31 Constance Belle Mare Plage	255	Gert Puchtler	General Manager
32 Le Prince Maurice	89	Andrew Milton	Chief Operations Manager
Sofitel Group	**283**		
33 Sofitel L'Impérial Resort and SPA	191	Jolanda Sadni Ziane until April 2015; Antonio Ferreira de Sousa as from April 2015	General Manager
34 Sofitel So Mauritius	92	Antonio Ferreira until March 2015	General Manager

OVERVIEW OF AHRIM

GROUP OF HOTELS	ROOMS	NAME	TITLE
Indigo Hotels & Resorts	**327**	Rolph Schmid	Managing Director
35 Labourdonnais Waterfront Hotel	109	Rolph Schmid	General Manager
36 Hennessy Park Hotel	108	Julien Glannes	Hotel Manager
37 Le Suffren Hotel & Marina	100	Rolph Schmid	General Manager
38 Le Suffren Apartments	10	Rolph Schmid	General Manager
Mauriplage Beach Resort & Maradiva Villas	**157**	Sanjiv Ramdanee	General Manager
39 The Sands Resort & Spa	92	Guillaume Brillatz until September 2014; Salvatore Puma as from 27th October 2014	General Manager
40 Maradiva Villas Resort & Spa	65	Iain McCormack until September 2014; Paul van Frank as from 15th October 2014	General Manager
Alizée Resort	**122**	Jean Laurent Astier	General Manager
41 Casuarina Resort & Spa	109	Jean Laurent Astier	General manager
42 Le Cardinal Exclusive Resort	13	Jean Laurent Astier	General Manager
Gold Group of Hotels	**86**	Shyam Kumar Bhunjun	Chief Executive Officer
43 Gold Crest Hotel	55	Dheeraj Sowamber	Operations Manager
44 Gold Beach Resort	31	Suresh Naeck	General Manager
Southern Cross	**316**	Mike Britter	General Manager
45 Preskil Beach Resort	200	Christophe Desmarais	Resident Manager
46 Solana Beach	116	Fabio Meo	Resort Manager

HOTELS	ROOMS	NAME	TITLE
47 Maritim Hotel Mauritius	215	Haje Roger Thurau until August 2014; Jens Lassen from August 2014 to January 2015	General Manager
48 Intercontinental Mauritius Resort Balaclava Fort	210	Franck Seguin until September 2014; Michael Janssen as from September 2014	General Manager
49 Hilton Mauritius Resort & Spa	193	Dominique Dmytryszyn	General Manager
50 Outrigger Mauritius Resort & Spa	181	Frédéric Chrétien until December 2014; Pieter van der Hoeven as from Jan 2015	General Manager
51 One & Only Le Saint Géran	163	Charles De Foucault	General Manager
52 Four Seasons @ Anahita	136	Todd Cilano	General Manager
53 Centara Poste La Fayette Resort & Spa Mauritius	100	John Bendtsen until March 2015; Pascal Bertrand as from March 2015	General Manager
54 Voilà Bagatelle	100	Vincent Cavalot	Hotel Manager
55 Hotel Saint Georges	81	Mark Burckel	General Manager
56 Blue Lagoon Beach Hotel	72	Ansley Nellacootee	General Manager
57 The Oberoi Mauritius	71	Marc Denton until April 2015; Dhiren Pereira as from 10th April 2015	General Manager
58 Shanti Maurice	61	Duarte Correia until 8 May 2014; Guido Farina as from 9th May 2014	General Manager
59 La Palmeraie Hotel Mauritius	60	Marc Bienaime	General Manager
60 Angsana Balaclava	52	Pascal Prigent until September 2014; Franck Seguin as from September 2014	General Manager
61 Aanari Hotel & Spa	50	Arnaud Teng	Director
62 Tamarina Beach Club Hotel	50	Dominique Autrey	Hotel Manager
63 Ocean Villas	45	Clifford Ng	General Manager
64 Boutique Hotel 20 Degrés Sud	34	Michel Bourgeois	Managing Director
65 Klondike	31	Manoj Letoah	General Manager
66 Seapoint Beach Bungalows	23	Navneet Akaloo	General Manager
67 Le Beach Club	21	Didier Hao	Director
68 Lakaz Chamarel Exclusive Lodge	20	Warren Foo Tam Fong until December 2014; Dominique Audibert as from Jan 2015	Hotel Manager
69 Marlin Creek Residence	17	Christophe De Cambiere	General Manager
70 Le Sakoa Boutik Hotel	16	Ludovic Lagesse	Chief Operating Officer
71 The Bay Hotel	16	Frederic Desjardins	General Manager
72 Coco Villas	13	Sheik Habib Jaulim	General Manager
73 Les Aigrettes	12	Saida Dhoomun	General Manager
74 Villa Salines	12	Isabelle Pilot	Director
75 La Maison d'Eté	10	Brigitte Baranès	General Manager
76 Les Lataniers Bleus	10	Josette Vexlard	General Manager
77 L'Oiseau du Paradis	10	Veronique d'Unienville	General Manager
78 Euro Vacances	9	Mohammad Nizam Bhuheekhan	General Manager
79 Ocean Beauty	9	Alexandra Ng	General Manager
80 Kuxville	8	Nico & Andrea Kux	General Manager
81 Chill Pill	7	Alain Bhoyroo until August 2014; Brigitte Pierrot as from March 2015	General Manager
82 Pingouinvillas	7	Sarif Ramjan	General Manager
83 Villa Cazalines	6	Denis & Isabelle Pilot	Directors
84 La Demeure Saint Antoine	5	Anne Dauphine De Grivel	Managing Director
85 Auberge de St Aubin	4	Eric Guimbeau	Director
86 Le Jardin de Beau Vallon	4	Devina Roland	Managing Director
87 Les Chalets en Champagne	3	Clifford Fon Sing	General Manager

OVERVIEW OF AHRIM

RESTAURANTS		NAME	TITLE
Le Clos St Louis		Azaam Nazimohamed	Manager
L'Indra		Ramesh D. Bucktowar	Manager
27 Restaurant - now Parliament Café		Christophe Hardy	Executive Chef
Amigo		Nalini Parasuraman	Director
Big Willys		Nicolas Jean Pierre Frédéric Berger	Director Director
Bois Cheri		Eric Guimbeau	Director
Chez Manuel		Manuel Li Piang Nam	Director
Domaine de L'Etoile - Ciel & Nature		Dominique di Daniel	General Manager
Eureka		Jacques De Maroussem	Director
Ile des Deux Cocos		Mario De L'Estrac	Manager
La Potinière Curepipe		Priscille Desvaux	Director
La Clef des Champs		Jacqueline Dalais	Director
La Vanille Réserve des Mascareignes		Maguy Gassian	Responsable Commerciale
L'Aventure du Sucre - Le Fangourin		Edwige Gufflet	Managing Director
Le Bon Choix		Alan Payen	Director
Le Casela		Bettina Gardenne until 22 Jan 2015; Natacha Mudhoo as from 22 Jan 2015	Marketing Executive
Le Chamarel		François Baudot	F & B Operations Manager
Le Chateau de Bel Ombre		Stephane Dadoune	Resort Manager
Le Courtyard		Gilbert Veerasamy	F & B Manager
Le Jardin de Beau vallon		Santish Ramduth	Managing Director
Le Saint Aubin		Eric Guimbeau	Director
Restaurant Chez M		Umesh Rampersad	Director
Restaurant Cocoloko		Aurore Levieux Guy Danjoux	Director Director
Rêve D'R		Indiren Parasuraman	Chief Executive Officer
The Gourmet Emporium		Emmanuelle Coquet Madoo	General Manager
Varangue sur Morne		Jose Hitie	Director
Water Leisure Park		Jay Appiah	Manager
IRS	**VILLAS**	**NAME**	**TITLE**
Anahita Residences and Villas Ltd	52	Patrice Legris Dominique Di Daniel	CEO General Manager
Villas Valriche	40	Anton De Waal	General Manager
Club Med Les Villas de la Plantation d'Albion	21	Lisa Chiavazzo	Responsable Clientèle Immobilière
La Balise Marina	17	Dominique Dupont	General Manager
Tamarina Golf Estate And Beach Club	6	Olivier Souchon	General Manager
ASSOCIATE MEMBERS		**NAME**	**TITLE**
Association of Inbound Operators Of Mauritius		Bruno Lebreux	President
AFFILIATE MEMBERS		**NAME**	**TITLE**
Airport of Mauritius Ltd		Serge Petit (until December 2014)	Chief Executive Officer
Ecole Hôtelière SGD		Harmon Chellen (until Aug 2014)	Training Centre Manager
Mauritian Scuba Diving Association		Pierre Szalay	President
Mauritius Chefs Association		Mooroogun Coopen	President

OVERVIEW OF AHRIM

Executive Council, 2014 - 2015

Members who form part of AHRIM Executive Council are elected at the Annual General Meeting. The Council comprises 14 members, of whom 3 seats are reserved for representatives of Small and Medium Hotels Commission, Restaurants Commission and the Association of Inbound Operators Mauritius (AIOM). An additional seat has been allocated for a representative of IRS members.

Name	Group/Hotel	Position
Mr. Gregory De Clerck	Sun Resorts Ltd	President
Mr. Désiré Elliah	LUX* Island Resorts Ltd	Vice President
Mr. Tommy Wong	Sun Resorts Ltd	Treasurer
Mr. Jocelyn Kwok	AHRIM	Secretary
Mr. Marc Bienaimé	La Palmeraie Hotel Mauritius	Member
Mr. Mike Britter	Southern Cross Hotels	Member
Mr. Dominique Dmytryszyn	Hilton Hotel	Member
Mr. Damon Page	Starwood Hotels & Resort	Member
Mr. François Eynaud	Veranda Leisure and Hospitality	Member
Haje Thurau (up to Aug 2014) Mr. Jens Lassen (up to Jan 2015)	Maritim Hotel	Member
Mr. Jean Michel Pitot	Attitude Resorts	Member
Mr. Rolph Schmid	Indigo Hotels and Resorts	Member
Mr. Franck Seguin	Angsana Balaclava	Member
Mrs. Jolanda Sadni Ziane (up to April 2015) Mr. Antonio Fereira (as from April 2015)	Sofitel L'Impérial Resort and Spa	Member
Mr. Jean Jacques Vallet	Constance Group of Hotels	Member
IRS - Mr. Anton De Waal	Villas Valriche	Member
RESTAURANT - Mr. Christophe Hardy	Parliament Cafe	Member
SMH - Mr. Kian Jhuboo	Le Sakoa Hotel	Member
AIOM – Mr. Bruno Lebreux	Concorde Ltée	Member

During the year under review Council Meetings were held on the following dates:

- 09th July 2014
- 10th September 2014
- 21st October 2014
- 20th November 2014
- 22nd April 2015
- 14th May 2015
- 10th June 2015

A total of four Special Council Meetings were organised: two on the review of the rules and regulations of AHRIM on 07th and 26th August 2014 and two on 13th January 2015 and on 25th March 2015 on the strategic orientation and eventually on the Strategic Paper of the DPM/Minister of Tourism and External Communications.

AHRIM's Commissions

The Small and Medium Hotel, Restaurant and IRS members meet each at the level of an independent commission. The three Presidents of these Commissions, elected by their respective members, make project proposals and bring issues relevant to their membership to the Council.

Four Commissions comprising a broader representation of AHRIM members, have also been set up namely, Finance, Marketing, Environment and Human Resource. The main role of these commissions is to advise the Council on issues related to their specific attributions, discuss relevant documents and papers, and submit constructive proposals to assist and facilitate the Council in its works. The members of these different commissions during the year 2014 - 15 were as follows:

OVERVIEW OF AHRIM

Small and Medium Hotel Commission, 2014 - 2015

	NAME	ESTABLISHMENT
	CHAIRPERSON	
1	Kian Jhuboo	Trimetys (Sakoa Hotel)
	Members	
2	Navneet Akaloo	Seapoint Beach Bungalows
3	Brigitte Baranes	La Maison d'Ete
4	Mohammad Nizam Bhuheekhan	Euro Vacances
5	Shyam Kumar Bhunjun	Gold Crest & Gold Beach Hotels
6	Michel Bourgeois	Boutique Hotel 20 Degrés Sud
7	Christophe De Cambiere	Marlin Creek Residence
8	David Chui Wan Cheong	Klondike
9	Anne Dauphine de Grivel	La Demeure St Antoine
10	Frederic Desjardins	The Bay Hotel
11	Saida Dhoomun	Les Aigrettes
12	Veronique D'Unienville	Oiseau du Paradis
13	Clifford Fong Sing	Les Chalets en Champagne
14	Patrick Guimbeau	Auberge de St Aubin
15	Didier Hao Thyn Voon	Le Beach Club
16	Sheik Habib Jaulim	Coco Villas
17	Nico & Andrea Kux	Kuxville Beach Cottages
18	Jean Marc Lagesse	Lakaz Chamarel
19	Yves R. Lamusse	Mont Choisy Beach Villas
20	Alexandra Ng	Ocean Beauty
21	Clifford Ng	Ocean Villas
22	Christian and Brigitte Pierrot	Chill Pill
23	Denis & Isabelle Pilot	Villa Salines
24	Denis & Isabelle Pilot	Villa Cazalines
25	Sarif Ramjan	Pingouin Villas
26	Devina Roland	Le Jardin de Beau Vallon
27	Arnaud Teng	Aanari Hotel & Spa
28	Josette Vexlard	Les Lataniers bleus

OVERVIEW OF AHRIM

Restaurant Commission, 2014 - 2015

NAME	RESTAURANT
CHAIRPERSON	
Christophe Hardy	Parliament Cafe
Members	
Bruno Adolphe	L'Etoile - Ciel & Nature
Jay Appiah	Water Leisure Park
Norbert Coquet	The Gourmet Emporium
Jacques De Maroussem	Eureka
Stephane Dadoune	Le Chateau de Bel Ombre
Jacqueline Dalais	La Clef des Champs
Guy Danjoux	Restaurant Cocoloko
Pricille Desvaux	La Potinière
Maguy Gassian	La Vanille Reserve des Mascareignes
Edwige Gufflet	L'Aventure du Sucre - Le Fangourin
Jose Hitie	Varangue sur Morne
Nicolas Jean Pierre	Big Willys
Manuel Li Piang Nam	Chez Manuel
Faizal Gunga	Le Chamarel
Bryan Nelliah	Le Casela
Nalini Parasuraman	Amigo
Indiren Parasuraman	Restaurant Reve D'R
Alan Payen	Le Bon Choix
Gaitree Ramah	Domaine Les Pailles Ltd • Clos St Louis • Indra
Umesh Rampersad	Restaurant Chez M
Karine Rault	Ile des Deux Cocos
Devina Roland	Le Jardin de Beau vallon
Ashwin Kumar Seetaram (up to Aug 2014)	Le Saint Aubin
David Lefébure (as from Aug 2014)	Bois Cheri
Gilbert Veerasamy	Le Courtyard

IRS Commission, 2014 - 2015

NAME	IRS
CHAIRPERSON	
Anton de Waal	Villas Valriche
Members	
Lisa Chiavazzo	Les Villas d'Albion
Dominic Dupont	La Balise Marina
Patrice Legris	Alteo Properties Ltd
Stephane Poupinel Thierry Sauzier	Medine Property Development
Olivier Souchon	Tamarina Golf Estate & Beach Club

OVERVIEW OF AHRIM

Environment Commission, 2014 - 2015

NAME	HOTEL/ASSOCIATIONS
CHAIRPERSON	
Andrea Kux	Kuxville
Members	
Christian Angseeing	AIOM
Avinash Bhurrut	Sofitel So
Jaga Chellapen	VLH
Lisa Chiavazzo	Club Med
Saleem Khadaroo	Sun Resort Hotels
Helena Ladkin	Starwood
Pamela Mungapen	Attitude Resorts
Tulsidas Narraidoo	Casuarina Hotel
Raj Rajkoomar	Maritim
Rajess Ramgutty	Shanti Maurice
Vishnee Sowamber	Lux* Island Resorts
Jean Marie Sungaren	Sofitel Imperial
Jacqueline Sauzier	MSDA

Finance Commission, 2014 - 2015

NAME	HOTEL
CHAIRPERSON	
Tommy Wong	Sun Resorts Ltd
Members	
Desiré Elliah	Lux* Island Resorts
Didier Gerval	Maritim Hotel Mauritius
Georges Lee	Constance Hotels
Mokshada Hurrill	Sofitel Mauritius L'Imperial Resort & Spa
Thierry Montocchio	Veranda Leisure and Hospitality
Denis Claude Pilot	Indigo Hotels & Resorts

OVERVIEW OF AHRIM

Human Resource Commission, 2014 - 2015

NAME	HOTEL
CHAIRPERSON	
Marc Marivel	Constance Hotels & Resorts
VICE CHAIRPERSON	
Mevin Seebah	Starwood Hotels
Members	
Nicolas Autrey	Lux* Island Resorts
Dominique Bauda	Preskil Beach Resort Mauritius
Annsha Taukoordass	Sun Resorts Ltd
Vincent De Marasse Enouf	Constance Hotels & Resorts
Jean Cyril Julienne	Veranda Leisure and Hospitality
Maria Couderc	The Oberoi
Sunil Koosul	Club Med
Suren Moonien	Sofitel So
Kannen Packiry Poullé	Attitude Resorts Ltd
Michael Munso	Le Prince Maurice Hotel
Selven Murden	Four Seasons
Tulsidas Naraidoo	Casuarina Resort & Spa
Stéphanie Adolphe	Medine Leisure
Raj Rajkoomar	Maritim Resort & Spa

AHRIM Office

The organisation structure of AHRIM comprises 6 full time staff members offering a wide array of competencies. The day to day running and management of the office is under the direct responsibility and supervision of the Chief Executive Officer.

Chief Executive Officer	Mr. Jocelyn Kwok
Economist	Mrs. Doris Man Seng - Venpin
Tourism Business Analyst	Mr. Vikash Aodhora
Liaison Officer	Mrs. Danielle McIntyre
Administrative/Accounts Officer	Mrs. Pamela Teeroovengadum
Office Attendant	Mr. Manoj Matur

Address : Suite 83, Level 2, Médine Mews, La Chaussée, Port Louis, Mauritius
Tel : (230) 208 8181
Fax : (230) 208 8282
Email : secretariat.ahrim@intnet.mu
Web site : http://www.mauritiustourism.org

Auditors : Kemp Chatteris
Legal Advisers : ENSAfrica (Mauritius)

OVERVIEW OF AHRIM

Representation on Boards and Committees, 2014 - 2015

AHRIM was represented on the following Boards and Committees during the year under review.

Private Sector

- Joint Economic Council
- Mauritius Employers' Federation
- Mauritius Chamber of Commerce & Industry
- Association of Inbound Operators - Mauritius

Public Sector – Tourism

- Mauritius Tourism Promotion Authority (MTPA) Board
- Mauritius Tourism Authority Board
- Tourism Authority Licensing Committee
- Sir Gaetan Duval Hotel School Management Committee
- Tourism Employees Welfare Fund Board
- Tourism Statistics Committee (Tourist arrivals forecast - Statistics Mauritius)
- Committee on the Improvement of Tourism Statistics (Statistics Mauritius)
- Joint Public Private Tourism Committee
- UoM – Consultative Committee
- UTM – Consultative Committee

Public Sector - General

- Airport Facility Committee
- MITD Board
- National Tripartite Forum
- Human Resource Development Council
- Integrated Coastal Zone Management Committee – Ministry of Environment and NDU
- Mauritius Standards Bureau Advisory Committee - MSB

Affiliations

AHRIM was affiliated to the following organizations:

- Joint Economic Council
- Mauritius Employers' Federation
- Association of Inbound Operators – Mauritius
- Mauritius Chamber of Commerce & Industry

2014-2015 Statistical Brief On Mauritius Tourism

CONTENTS

Part A

Part B

PART C

PART D

GLANCE

Indicator	Unit	2014
TOURIST ARRIVALS	Unit	1,038,968
Air	"	1,035,080
Sea	"	3,888
TOP 10 SOURCE MARKETS		
1. France	%	23.5
2. Reunion Island	"	13.6
3. United Kingdom	"	11.1
4. South Africa	"	9.0
5. China, PR	"	6.1
6. Germany	"	6.0
7. India	"	5.9
8. Italy	"	2.8
9. Switzerland	"	2.8
10. Australia	"	1.7
ACCOMMODATION CAPACITY(OPERATIONAL AT END 2014)		
Hotels	Unit	112
Hotel rooms	"	12,799
Guest houses	"	195
Guest house rooms	"	1,994
Tourist residences	"	814
Tourist residence rooms	"	5,029
AVERAGE HOTEL ROOM OCCUPANCY	%	65
DIRECT EMPLOYMENT IN LARGE[1] ESTABLISHMENTS (END MARCH)	"	28,718
Restaurants	"	2,544
Hotels	"	22,452
Travel & Tourism	"	3,722
TOTAL EMPLOYMENT IN THE TOURISM SECTOR[2] (EST)	"	40,400
GROSS TOURISM EARNINGS[3] (BOM)	Rs Mn	44,304
CONTRIBUTION OF TOURISM[4] IN GDP	%	7.2

Tourist Profile, selected indicators

ACCOMMODATION ARRANGEMENTS (2013 RESULTS OF THE SURVEY OF INBOUND TOURISM)		
Hotel	%	80.3
Tourist residence / Guest house	"	11.8
With friends / relatives	"	6.2
Other	"	1.7
MAIN PURPOSE OF VISIT		
Holiday	%	93.3
Business	"	3.6
Transit	"	2.0
Conference	"	0.7
Sports	"	0.2
Other & not stated	"	0.2
AVERAGE EXPENDITURE		
Per tourist	Rs	42,642
Per tourist night	"	3,888

GLANCE

Indicator	Unit	2014
General information on Mauritius		
TOP 5 PLACES OF INTEREST VISITED (SURVEY ON INBOUND TOURISM, 2013)		
1. Chamarel - 7 coloured earths		
2. Ile aux Cerfs		
3. Grand Bay		
4. Pamplemousses Botanical Garden		
5. Port Louis Centre/Town		
LAND AND SEA		
Total land area	Km2	2,040
Lagoon area	"	243
Offshore islets	Unit	49
Coastline length	Km	323
Length of protective coral reef	"	150
Public beaches (as at June 2015)	Unit	110
Total sea frontage of public beaches (approx)	Km	44
CULTURE AND SPORTS		
Museums	Unit	12
UNESCO World Heritage Sites	"	2
Botanical/Endemic gardens	"	3
Bird sanctuaries (excluding islets)	"	2
18-hole golf courses	"	8
Kite surf sites	"	21
Deep sea fishing sites	"	5
ENVIRONMENT AND BIODIVERSITY		
International environmental conventions and protocols signed	Unit	30
Proclaimed protected areas	"	12
State protected islets	"	16
· Islet National Parks	"	8
· Islet Nature Reserves	"	7
· Islet Ancient Monument	"	1
List ancient monuments	"	179
Marine protected areas	"	2
Nature parks, reserves, and domains (excluding islets)	"	15
Wetlands of international importance (Ramsar)	"	3
SSR INTERNATIONAL AIRPORT & MAIN FEATURES		
Airlines present in Mauritius (Winter 2014/15)	Unit	15
Cities with regular non-stop air connectivity with Mauritius	"	32

MAIN FEATURES

- ICAO Category 9 airport (maximum is 10)
- Awarded Best Airport in Africa by Skytrax and Airport Council International in 2014 and 2015
- Capacity: 4 Mn passengers
- 1 runway of 3.3 km long and 1 emergency runway of 2.2 km long
- 5 aerobridges (including 1 to cater for A380 aircrafts)
- 15 aircraft parking and 8 additional for private jets
- 3 helipads
- Area of 55,900 sq mt
- 6 baggage carousels
- 60 counters to check-in luggage in the departure lounge

1 Survey of Employment and Earnings in 'large' establishments employing 10 or more persons
2 From the report on Labour force, Employment and Unemployment based on the results of the Continuous Multi Purpose Household Survey
3 Tourist earnings are estimated by the Bank of Mauritius based on monthly statements of Inward and Outward Remittances of Commercial Banks
4 Includes the components of Hotels and Restaurants, Transport, Recreational and leisure and Manufacturing, attributable to tourism

Sources: Statistics Mauritius, Bank of Mauritius, Ministry of Environment & Sustainable Development, Ministry of Local Government and Outer Islands and AML

MAURITIUS TOURISM IN 2014

TOURIST PROFILE

- Top 5 main markets
1) France (23.5%)
2) Reunion (13.6 %)
3) United Kingdom (11.1%)
4) South Africa (9.0%)
5) China (6.1%)
- Main purpose of travel: Holidays (93.3%)
- Average length of stay: 11 days
- Average expenditure per tourist night: Rs 3,888

2013/2014 PROGRESS

- Growth in tourist arrivals: +4.6%
- Tourist nights: +5.6%
- Earnings: +9.2%
- Employment: +6.7%
- Investment (GDFCF): -28.6%
- Taxes paid: -7.3%
- Indebtedness: +8.8%

- TOURIST ARRIVALS: 1,038,968
- TOURIST NIGHTS: 11,395 MN
- GROSS TOURISM EARNINGS: RS 44,304 MN
- CONTRIBUTION TO GDP: RS 22,540 MN
- EMPLOYMENT IN TOURISM THE INDUSTRY: 40,000
- INVESTMENT: RS 4,645 MN
- TAXES PAID
  - *VAT: Rs 3,681 mn*
  - *Corporate Tax: Rs 82 mn*

INFRASTRUCTURE

- Total number of rooms: 19,822
- No. of built hotel rooms: 13,132
- Average hotel room occupancy: 65 %
- No. of airlines: 15
- No. of air seats: 1,817,667
- 1 International airport

NATIONAL SHARE

- Tourism industry contribution in GDP: 7.2%
- Employment: 7.2%
- Investment (GDFCF): 8.4%
- FDI: 34.6%

PART A

Table A-1: Gross Domestic Product by Selected Industry Group at Current Basic Prices, 2010 - 2015

Selected industry group	2010	2011	2012	2013	2014r	2015f
GDP CONTRIBUTION, RS MN						
Accommodation and food service activities	18,510	20,207	21,249	19,697	21,512	23,468
Sugar sector	3,934	4,639	4,767	4,196	3,338	3,471
Textile	13,967	14,555	14,721	15,875	16,919	17,603
Wholesale and retail trade	28,660	30,957	33,906	36,464	39,297	41,569
Financial and insurance activities	26,854	28,965	31,262	32,799	35,301	38,305
Real estate activities	14,199	15,606	16,665	17,784	18,922	19,917
TOTAL GROSS DOMESTIC PRODUCT	265,217	285,280	302,617	322,958	342,287	365,837
SHARE BY SELECTED INDUSTRY GROUP						
Accommodation and food service activities	7.0%	7.1%	7.0%	6.1%	6.3%	6.9%
Sugar sector	1.5%	1.6%	1.6%	1.3%	1.0%	1.0%
Textile	5.3%	5.1%	4.9%	4.9%	4.9%	5.1%
Wholesale and retail trade	10.8%	10.9%	11.2%	11.3%	11.5%	12.1%
Financial and insurance activities	10.1%	10.2%	10.3%	10.2%	10.3%	11.2%
Real estate activities	5.4%	5.5%	5.5%	5.6%	5.5%	5.8%
REAL GROWTH RATES OF SELECTED INDUSTRY GROUP (% OVER PREVIOUS YEAR)						
Accommodation and food service activities	+6.0	+3.5	0.0	+2.5	+4.1	+5.4
Sugar Sector						
Sugarcane	-6.4	+3.5	-7.3	-1.9	-1.7	+1.9
Sugar manufacturing	-4.0	+3.8	-6.4	-1.0	+0.6	+2.0
Textile	+0.0	+3.0	-1.1	+2.6	+1.0	+2.0
Wholesale and retail trade	+3.7	+3.3	+3.5	+2.7	+2.9	+2.7
Financial and insurance activities	+4.5	+5.6	+5.7	+5.4	+5.4	+5.4
Real estate activities	+2.7	+2.9	+2.8	+2.9	+2.7	+2.2
GROSS DOMESTIC PRODUCT AT BASIC PRICES	+4.2	+3.6	+3.4	+3.2	+3.5	+4.1

Table A-2: Contribution of Selected Sub-sectors of the Economy to GDP at Current Basic Prices, 2010 - 2015

Selected sub-sector	2010	2011	2012	2013	2014r	2015f
GDP CONTRIBUTION, RS MN						
Tourism[1]	22,037	23,921	24,817	22,393	24,540	26,878
ICT[2]	17,240	18,272	19,226	20,351	21,803	24,063
Sea food[3]	3,373	3,432	4,314	4,833	4,687	5,120
Freeport[4]	1,350	1,470	1,596	1,735	1,884	2,016
SHARE OF THE SELECTED INDUSTRY GROUP (%)						
Tourism[1]	8.3	8.4	8.2	6.9	7.2	7.3
ICT[2]	6.5	6.4	6.4	6.3	6.4	6.6
Sea food[3]	1.3	1.2	1.4	1.5	1.4	1.4
Freeport[4]	0.5	0.5	0.5	0.5	0.6	0.6
SECTORAL REAL GROWTH RATES (% OVER PREVIOUS YEAR)						
Tourism[1]	+5.8	+3.6	+0.0	+2.1	+4.5	+5.2
ICT[2]	+12.3	+9.4	+9.1	+7.0	+6.6	+6.8
Sea food[3]	+11.8	-1.7	+6.5	-1.1	+11.0	+6.8
Freeport[4]	+3.3	+3.1	+2.8	+5.4	+6.2	+4.8

1 covers the components of "Accommodation and food service activities", "Transport", "Recreational and leisure" and "Manufacturing", attributable to tourism.
2 covers components of "Manufacturing", "Wholesale and retail trade", "Information & communication" and "Call centres", related to ICT.
3 covers mainly the activities of "fishing" and "fish processing"
4 covers "wholesale and retail trade" and "storage" activities of the freeport operators
Source: Statistics Mauritius

PART A

Table A-3: Comparative Level of Employment in Selected Industry Group, 2010 - 2014 (000s)

Selected industry group	2010	2011	2012	2013	2014
LARGE ESTABLISHMENTS (I.E. EMPLOYING 10 OR MORE PERSONS)					
Agriculture, forestry and fishing	16.4	15.7	14.9	14.1	14.0
Manufacturing	81.2	78.8	77.7	78.0	77.9
Electricity, gas, steam and air conditioning supply & Water supply; sewerage, waste management and remediation activities	4.1	4.2	4.4	4.4	4.3
Construction	14.6	15.5	15.1	14.6	12.7
Wholesale and retail trade; repair of motor vehicles and motorcycles	23.4	24.3	24.9	25.1	25.3
Transportation and storage	16.0	15.8	16.0	16.0	16.0
Accommodation and food service activities	24.4	25.1	25.2	25.2	25.5
Information and communication	9.7	9.7	10.3	10.5	10.8
Financial and insurance activities	11.7	12.0	12.3	12.6	12.9
Real estate activities	0.4	0.4	0.5	0.7	0.8
Professional, scientific and technical activities	4.9	5.0	5.8	6.1	6.2
Administrative and support service activities	15.2	15.2	15.2	15.2	16.0
Total employment in large establishments	310.1	310.7	311.5	312.5	313.3
OTHER ESTABLISHMENTS					
Agriculture, forestry and fishing	27.9	27.7	28.3	30.1	30.9
Manufacturing	29.0	28.7	29.7	32.9	34.3
Electricity, gas, steam and air conditioning supply & Water supply; sewerage, waste management and remediation activities	1.3	1.2	1.3	1.3	1.3
Construction	33.0	32.4	33.1	33.7	33.9
Wholesale and retail trade; repair of motor vehicles and motorcycles	67.0	65.9	66.7	70.1	71.3
Transportation and storage	15.0	14.8	15.2	16.4	17.0
Accommodation and food service activities	12.9	12.7	13.2	14.4	14.9
Information and communication	7.1	7.0	7.4	8.0	8.3
Financial and insurance activities	0.4	0.4	0.6	0.8	0.9
Real estate activities	0.3	0.3	0.3	0.5	0.6
Professional, scientific and technical activities	3.8	3.7	3.8	4.5	4.7
Administrative and support service activities	11.3	11.0	11.2	12.1	12.4
Total employment in other establishments	221.6	218.2	224.2	239.5	245.9
ALL ESTABLISHMENTS					
Agriculture, forestry and fishing	44.3	43.4	43.2	44.2	44.9
Manufacturing	110.2	107.5	107.4	110.9	112.2
Electricity, gas, steam and air conditioning supply & Water supply; sewerage, waste management and remediation activities	5.4	5.4	5.7	5.7	5.6
Construction	47.6	47.9	48.2	48.3	46.6
Wholesale and retail trade; repair of motor vehicles and motorcycles	90.4	90.2	91.6	95.2	96.6
Transportation and storage	31.0	30.6	31.2	32.4	33.0
Accommodation and food service activities	37.3	37.8	38.4	39.6	40.4
Information and communication	16.8	16.7	17.7	18.5	19.1
Financial and insurance activities	12.1	12.4	12.9	13.4	13.8
Real estate activities	0.7	0.7	0.8	1.2	1.4
Professional, scientific and technical activities	8.7	8.7	9.6	10.6	10.9
Administrative and support service activities	26.5	26.2	26.4	27.3	28.4
TOTAL EMPLOYMENT	531.7	528.9	535.7	552.0	559.2

Source: Digest of Labour Statistics, Statistics Mauritius

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Table A-4: Direct Employment in the Tourism Industry, 2006 - 2014

(Large establishments, as at end of March)

Year	Hotels	Restaurants	Travel & Tourism	Total
2006	19,536	1,805	4,457	25,798
2007	20,519	1,562	4,323	26,404
2008	22,669	1,801	4,215	28,685
2009	20,904	1,956	4,162	27,022
2010	21,255	2,337	3,850	27,442
2011[1]	21,815	2,262	4,052	28,129
2012[1]	22,166	2,340	3,896	28,402
2013[1]	22,244	2,388	3,787	28,419
2014[2]	22,452	2,544	3,722	28,718

1: Revised 2: Preliminary

Source: Survey of Employment and Earnings in Large Establishments (i.e. employing 10 or more persons), Statistics Mauritius

Table A-5: Wage Rate Index in Selected Industry Groups, 2007 - 2014

(Base 2008-2011: September 2006=100) | (Base as from 2012: Q4 of 2011=100)

Industry group	Weight	2007	2008	2009	2010	2011	2012	2013	2014[r]
Accommodation and food service activities	70	107.6	120.5	131.2	140.8	141.2	103.1	106.6	111.1
Wholesale & retail trade; repair of motor vehicles, motorcycles, personal & household goods	74	106.3	123.1	131.5	132.2	137.8	102.3	111.2	115.3
Financial and insurance activities	77	107.1	113.9	119.8	126.9	129.1	100.8	108.5	115.2
Real estate, renting and business activities	54	105.0	118.5	138.6	157.5	157.6			
Real estate activities							101.9	109.2	112.7
All sectors	1,000	104.4	118.8	132.0	140.1	144.5	103.8	114.9	121.1

Source: Statistics Mauritius

Note: The wage rate index measures changes in the price of labour, i.e., changes in the average rates actually paid by employers to their employees for work during normal working hours

Table A-6: Average Monthly Earnings in the Hotel and Restaurant Sector, 2006 - 2014

(In large establishment, as at March)

Year	Average monthly earnings (Rs)	Per cent change
2006	10,560	6.9
2007	11,326	7.3
2008	11,550	2.0
2009	13,317	15.3
2010	14,297	7.4
2011[1]	14,871	4.0
2012[1]	15,253	2.6
2013[1]	15,851	3.9
2014[2]	16,793	5.9

Source: Statistics Mauritius

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Table A-7: Labour, Capital and Multifactor Productivity by Selected Industry Groups, 2007 - 2013 (Base 2007=100)

Industrial Sector	2007	2008	2009	2010	2011	2012	2013
LABOUR PRODUCTIVITY							
Accommodation and food service activities	100.0	89.2	84.7	85.9	87.7	86.4	85.8
Construction	100.0	110.0	112.6	114.6	111.4	107.5	97.1
Information and communication	100.0	108.3	119.7	129.5	142.3	145.8	148.8
Wholesale and retail trade	100.0	101.6	96.8	97.0	100.9	103.2	102.3
Financial and insurance activities	100.0	95.9	94.1	92.7	95.6	97.4	98.9
Real estate activities	100.0	109.3	118.8	130.3	143.8	123.4	92.7
Export oriented manufacturing enterprises	100.0	106.3	116.2	125.8	137.0	142.2	140.2
TOTAL ECONOMY	100.0	102.8	105.1	107.5	112.0	114.3	114.5
CAPITAL PRODUCTIVITY							
Accommodation and food service activities	100.0	88.7	73.8	70.4	70.0	67.6	68.0
Construction	100.0	96.7	90.3	83.6	72.7	63.5	55.1
Information and communication	100.0	112.7	123.1	134.8	145.5	156.3	164.7
Wholesale and retail trade	100.0	96.9	93.0	90.0	82.7	78.3	77.9
Financial and insurance activities	100.0	108.5	110.0	103.5	103.8	104.1	105.1
Real estate activities	100.0	83.6	80.1	83.5	91.2	99.3	107.8
Export oriented manufacturing enterprises	100.0	104.2	112.4	131.2	149.9	164.1	161.0
TOTAL ECONOMY	100.0	100.3	97.9	97.0	95.9	95.0	94.6
MULTIFACTOR PRODUCTIVITY							
Accommodation and food service activities	100.0	88.8	76.4	73.9	73.8	71.6	72.3
Construction	100.0	102.4	99.5	96.0	87.5	79.5	70.4
Information and communication	100.0	111.4	122.0	133.0	144.3	152.3	158.3
Wholesale and retail trade	100.0	98.3	94.0	91.6	86.6	83.2	82.8
Financial and insurance activities	100.0	105.1	105.7	100.7	101.6	102.4	103.5
Real estate activities	100.0	88.7	86.7	91.2	100.0	104.5	104.1
Export oriented manufacturing enterprises	100.0	105.3	114.5	128.1	141.9	150.7	148.6
TOTAL ECONOMY	100.0	101.2	100.5	100.8	101.5	101.7	101.7

Source: Statistics Mauritius - Digest of Productivity & Competitiveness Statistics 2013
Note:
Labour productivity is the ratio of real output to labour input;
Capital productivity is the ratio of real output to stock of fixed capital used in the production process;
Multifactor productivity takes into account the simultaneous influences of several factors on production, including qualitative factors such as better management, improved quality of inputs and higher quality of goods;

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Table A-8: Monthly Gross Tourism Earnings, 2006 - 2015 (Rs m)

Month	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
January	3,411	4,043	4,662	3,780	4,081	4,102	5,478	4,701	4,190	4,340
February	2,716	3,411	3,561	3,124	3,323	3,660	4,102	3,501	3,769	3,534
March	2,941	3,337	3,728	3,361	3,617	4,187	4,188	3,862	3,557	3,988
April	2,381	3,468	3,740	2,982	3,163	3,361	3,778	3,898	3,886	3,671
May	2,314	2,970	3,530	2,422	3,012	3,078	3,045	3,656	3,799	
June	1,688	2,523	2,949	2,580	2,614	2,916	2,957	2,437	3,376	
July	1,929	2,980	3,059	2,526	2,642	3,039	3,070	2,378	3,237	
August	2,483	3,177	2,774	2,364	2,858	3,033	2,832	2,327	3,363	
September	2,195	2,495	2,798	2,546	2,858	2,773	2,504	2,345	3,055	
October	2,600	3,738	2,996	2,892	3,373	3,422	3,751	3,126	3,703	
November	3,349	4,041	2,955	3,143	3,593	4,280	4,063	3,885	3,621	
December	3,935	4,504	4,461	3,973	4,323	4,866	4,610	4,441	4,748	
TOTAL	31,942	40,687	41,213	35,693	39,457	42,717	44,378	40,557	44,304	
AVERAGE EXPENDITURE										
Based on tourism earnings published by the Bank of Mauritius										
Per capita, Rs	40,521	44,860	44,293	40,963	42,208	44,283	45,967	40,839	42,642	40,717
Per capita per diem2, Rs	4,116	4,527	4,471	4,132	4,088	4,272	4,242	3,743	3,888	3,386
Based on Survey of Outbound/Inbound Tourism										
Per capita, Rs	39,578	n/a	n/a	40,899	43,853	39,960	40,035	42,168	n/a	n/a
Per capita per diem, Rs	4,021	n/a	n/a	4,229	4,550	4,322	4,221	4,647	n/a	n/a

1: Earnings are calculated based on monthly statements of Inward and Outward Remittances of Commercial Banks.
2: Methodology of calculating tourist nights is different for the following period:
up to 2009: Tourist nights means the total number of nights spent in the country by tourists during the period under review
2010-2014: Tourist nights" for year Y refer to nights spent by tourists arriving in year Y
As from 2015: Tourist nights for a reference period will refer to nights spent by tourists departing in the reference period
Sources: Bank of Mauritius and Statistics Mauritius

Table A-9: Average Tourism Earning per Tourist, Quarter 1 2006 - 2015

Quarter/Month	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
TOURIST EARNINGS, RS MN										
Quarter 1	9,068	10,791	11,951	10,265	11,021	11,949	13,819	12,064	11,516	11,862
TOURIST ARRIVALS										
Quarter 1	209,248	243,931	261,494	232,908	249,971	262,626	261,995	265,838	263,293	291,329
AVERAGE EXPENDITURE PER TOURIST										
January	39,563	44,124	49,292	42,668	44,428	40,260	55,789	50,610	43,495	41,889
February	41,853	47,154	45,793	46,014	45,919	47,293	51,707	43,130	47,719	38,781
March	50,588	41,731	41,816	43,978	42,182	50,235	50,139	42,090	40,431	41,286
Quarter 1	43,336	44,238	45,703	44,073	44,089	45,498	52,745	45,277	43,738	40,717

Sources: Statistics Mauritius and Bank of Mauritius

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Table A-10: Direct Contribution of the Tourism Industry in the Economy, 2005 - 2009 (Rs Mn)

Aggregates	2005	2006	2007	2008	2009P
Total supply of tourism goods and services at basic prices	47,788	56,980	68,790	71,840	66,120
Goods and services purchased by resident visitors outside the country (outbound tourism)	8,713	11,060	11,980	13,890	13,000
Imported and locally produced goods and services purchased by non-resident and resident visitors within the country (inbound and domestic tourism)	39,075	45,920	56,810	57,950	53,120
Tourism Direct Gross Value Added (TDGVA)	18,110	21,790	26,930	27,515	25,205
Gross Domestic Product (GDP) at basic prices	162,171	182,009	206,971	234,151	246,979
Direct contribution of tourism in GDP (%)	11	12	13	11.8	10.1

Source: Statistics Mauritius, Tourism Satellite Account, 2005

Table A-11: Distribution of Tourism Expenditure by Product and Category of Tourists, 2005

Product group	Outbound tourism exp, %	Internal tourism exp, %	
		Inbound	Domestic
TOURISM CHARACTERISTICS PRODUCTS	66.7	89.7	60.6
Accommodation services	19.5	37.4	14.4
Food and beverages	12.0	11.9	13.8
Road passenger transport	6.0	2.9	8.5
Air passenger transport	6.9	25.9	8.9
Travel agencies and other reservation services	5.4	3.7	4.6
Cultural, recreational and sports services	15.0	2.5	2.0
Other	1.8	5.4	8.5
TOURISM-CONNECTED PRODUCTS	33.3	10.3	39.4
TOTAL TOURISM EXPENDITURE	100.0	100.0	100.0

Source: Statistics Mauritius, Tourism Satellite Account, 2005

Table A-12: Balance of Trade of Tourism Sector, Export-oriented Enterprises and Total Economy, 2005 - 2008

Details	2005	2006	2007	2008
EXPORTS				
Total economy	110,939	127,128	138,459	140,166
Of which, Tourism sector	35,080	41,403	51,907	51,730
Export-oriented enterprises	28,954	33,610	37,840	35,080
IMPORTS				
Total economy	122,067	150,429	162,612	179,108
Of which, Tourism sector	8,713	11,063	11,980	13,888
Export-oriented enterprises	15,518	19,026	21,036	20,172
BALANCE OF TRADE				
Total economy	(11,128)	(23,301)	(24,153)	(38,942)
Of which, Tourism sector	26,367	3,034	39,927	37,842
Export-oriented enterprises	13,436	14,584	16,804	14,908

Source: Statistics Mauritius - Tourism Satellite Account, 2005

PART B

Table B-1: Passenger Arrivals by Type and Mode of Transport, 2006, 2010, 2014 and 2015

Details	2006	2010	2014	Quarter 1 2014	Quarter 1 2015
PASSENGER ARRIVALS	1,016,864	1,252,038	1,389,236	354,287	386,069
Of which					
- Tourists	788,276	934,827	1,038,968	263,293	291,329
- Mauritian residents	186,315	218,325	265,707	60,070	65,704
- Excursionists[1]	10,222	21,500	27,432	12,810	7,876
- Other (crew, foreign workers, etc)	32,051	77,386	57,129	18,114	21,160
ARRIVALS BY MODE OF TRANSPORT					
Air	992,459	1,202,351	1,362,442	336,265	363,946
Sea	24,405	49,687	26,794	18,022	22,123
Of which					
Cruise travellers	11,651	38,060	24,105	17,148	20,469
- Tourists	n.a	15,655	2,496	1,613	10,300
- Excursionists	n.a	8,760	13,165	9,763	3,303
- Mauritian residents	n.a	895	-	-	206
- Crew members	4,866	12,750	8,444	5,772	6,660

1 Visitors arriving and leaving on the same day
Source: Statistics Mauritius

Table B-2: Tourist Arrivals by Mode of Transport, 2006 - 2015

Year	Mode of transport: Air	Mode of transport: Sea	Total
2006	775,027	13,249	788,276
2007	894,808	12,163	906,971
2008	914,495	15,961	930,456
2009	848,091	23,265	871,356
2010	911,179	23,648	934,827
2011	939,595	25,047	964,642
2012	948,511	16,930	965,441
2013	979,822	13,284	993,106
2014	1,035,080	3,888	1,038,968
2015 Q1	280,424	10,905	291,329

Source: Statistics Mauritius

Table B-3: Monthly Tourist Arrivals and Annual Growth Rate, 2006 - 2015

Month	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
January	86,218	91,628	94,579	88,591	91,857	101,887	98,837	92,894	96,332	103,606
February	64,894	72,338	77,763	67,892	72,366	77,390	79,331	81,185	78,984	91,128
March	58,136	79,965	89,152	76,425	85,748	83,349	83,827	91,759	87,977	96,595
April	57,361	70,297	72,837	68,969	64,797	79,173	79,137	76,223	88,404	90,327
May	50,773	65,301	67,705	64,761	71,055	68,214	71,396	74,596	78,555	87,067
June	42,775	52,584	53,722	46,866	53,327	54,591	54,625	55,007	60,445	
July	65,540	77,225	81,169	71,872	77,009	78,034	76,166	77,374	81,935	
August	64,307	69,941	71,605	63,365	65,093	66,865	65,896	73,454	78,475	
September	56,138	65,542	65,632	60,144	65,404	64,880	66,369	71,951	74,516	
October	75,451	81,244	83,524	80,199	87,340	90,616	89,994	92,520	101,327	
November	70,394	77,236	75,380	78,544	85,982	87,348	84,398	89,057	91,234	
December	96,309	103,670	97,388	103,730	114,849	112,295	115,465	117,086	120,784	
TOTAL	788,276	906,971	930,456	871,358	934,827	964,642	965,441	993,106	1,038,968	
GROWTH RATE	3.6%	15.1%	2.6%	-6.4%	7.3%	3.2%	0.1%	2.9%	4.6%	

Source: Statistics Mauritius

PART B

Table B-4: Tourist Arrivals, By Country of Residence, 2006 - 2014

Country of Residence	2006	2007	2008	2009	2010	2011	2012	2013	2014
EUROPE	510,479	595,653	608,358	579,509	605,401	590,113	555,528	547,046	570,548
Austria	10,483	10,969	8,974	8,106	9,255	8,822	8,151	7,937	8,303
Belgium	9,216	10,945	11,796	10,254	10,214	12,029	10,967	11,566	11,465
France	182,295	240,028	260,054	275,599	302,185	282,469	256,929	244,752	243,665
Germany	57,251	65,165	61,484	51,279	52,886	56,331	55,186	60,530	62,231
Italy	69,407	69,510	66,432	56,736	56,540	52,747	40,009	31,205	29,557
Netherlands	5,525	6,331	6,051	5,527	4,865	5,179	4,434	4,499	4,796
Spain	11,012	11,092	12,001	9,549	8,096	9,801	9,473	8,441	8,633
Sweden	6,374	9,891	8,305	5,060	4,496	4,325	4,295	4,577	6,454
Switzerland	16,161	17,546	16,037	15,349	18,577	24,362	26,002	27,756	29,285
UK	102,333	107,297	107,919	101,996	97,548	88,182	87,648	98,017	115,326
Czech Republic	n/a	n/a	n/a	n/a	n/a	4,081	5,247	5,543	6,852
CIS	7,219	8,920	10,141	9,012	9,602	15,246	23,094	18,689	17,146
- Russian Federation	n/a	n/a	n/a	5,628	6,615	12,227	19,429	14,905	13,289
Other European	33,203	37,959	39,164	31,042	31,137	26,539	24,093	23,534	26,835
AFRICA	189,458	210,952	213,868	204,308	226,207	250,709	270,386	277,773	274,156
Comoros	819	675	655	606	746	969	1,076	1,147	938
Kenya	1,694	1,790	1,997	1,386	1,548	1,914	2,705	2,865	3,266
Malagasy Rep	7,239	8,842	10,905	8,333	9,833	11,449	13,563	13,943	13,039
Reunion Is	89,127	95,823	96,174	104,946	114,914	132,535	144,340	143,114	141,665
Seychelles	12,023	14,275	10,604	7,532	10,160	8,485	6,779	7,187	6,926
South Africa	70,796	81,733	84,448	74,176	81,458	86,232	89,058	94,208	93,120
Zimbabwe	1,587	1,669	1,809	1,326	1,204	1,495	1,568	1,526	1,735
Other African	6,173	6,145	7,276	6,003	6,344	7,630	11,297	13,783	13,467
ASIA	60,121	68,449	72,771	62,131	75,985	91,057	104,336	132,554	158,361
Hong Kong SAR	519	649	641	382	415	593	1,269	1,449	1,455
India	37,498	42,974	43,911	39,252	49,779	53,955	55,197	57,255	61,167
Japan	1,695	1,730	1,751	1,351	1,485	1,545	1,641	1,768	1,659
Korean Republic	n/a	n/a	n/a	n/a	n/a	1,935	2,651	2,778	3,182
Malaysia	2,472	1,865	1,509	1,164	1,438	1,989	1,967	3,174	2,970
China, PR	4,875	7,739	8,425	6,925	7,609	15,133	20,885	41,913	63,365
Singapore	1,862	2,020	1,758	1,657	1,909	2,461	2,078	2,112	1,849
UAE	1,896	1,971	4,109	3,141	3,470	3,780	5,403	8,161	8,001
Other Asian	9,304	9,501	10,667	8,259	9,880	9,666	13,245	13,944	14,713
OCEANIA	17,704	20,656	20,161	11,143	12,246	16,761	17,863	19,360	18,656
Australia	16,660	19,635	18,852	10,363	11,493	15,726	17,009	18,393	17,529
Other Oceania	1,044	1,021	1,309	780	753	1,035	854	967	1,127
AMERICA	9,787	10,473	13,719	13,070	13,703	14,408	16,624	15,473	16,548
USA	5,220	5,451	7,089	6,951	7,316	6,870	6,374	5,777	7,308
Canada	2,298	2,590	3,188	3,532	3,619	3,887	4,736	4,435	4,710
Brazil	n/a	n/a	n/a	n/a	n/a	n/a	3,217	2,886	2,456
Other American	2,269	2,432	3,442	2,587	2,768	3,651	2,297	2,375	2,074
OTHER & NOT STATED	727	788	1,579	1,195	1,285	1,594	704	900	699
ALL COUNTRIES	788,276	906,971	930,456	871,356	934,827	964,642	965,441	993,106	1,038,968

Source: Statistics Mauritius

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Table B-5: Tourist Arrivals, By Country of Residence, Quarter 1 of 2014 and 2015 (new format)

Country of Residence	Q1 of 2014	2015			
		January	February	March	Total, Q1
EUROPE	151,695	56,563	56,770	55,796	169,129
Austria	3,111	1,237	1,248	1,169	3,654
Belarus	155	55	24	57	136
Belgium	1,826	690	663	701	2,054
Bulgaria	302	121	111	89	321
Czech Republic	2,819	858	1,203	977	3,038
Croatia	126	67	31	37	135
Denmark	1,142	471	603	586	1,660
Estonia	116	50	51	29	130
Finland	1,014	878	908	526	2,312
France	75,028	25,572	28,081	22,496	76,149
Germany	16,209	5,092	5,732	8,336	19,160
Greece	168	74	40	62	176
Hungary	459	321	218	111	650
Ireland	404	152	106	157	415
Italy	7,341	3,282	2,379	2,696	8,357
Kazakhstan	104	41	18	26	85
Lithuania	114	51	35	57	143
Luxemburg	194	58	85	76	219
Netherlands	791	274	241	261	776
Norway	732	361	400	406	1,167
Poland	1,207	459	330	312	1,101
Portugal	362	111	134	261	506
Romania	343	119	175	115	409
Russian Federation	5,257	2,019	751	1,372	4,142
Slovakia	913	251	308	257	816
Slovenia	235	92	109	54	255
Spain	975	551	434	779	1,764
Sweden	1,784	2,431	1,964	924	5,319
Switzerland	7,108	2,343	2,134	2,257	6,734
Turkey	159	68	74	50	192
Ukraine	772	319	166	148	633
United Kingdom	19,947	7,904	7,855	10,198	25,957
Other European	478	191	159	214	564
AFRICA	65,215	32,595	12,229	23,613	68,437
IOC 2 countries	44,416	22,932	6,123	14,943	43,998
of which:					
Comoros	222	44	76	76	196
Malagasy Republic	2,941	840	772	953	2,565
Reunion	39,757	21,611	4,974	13,528	40,113
Seychelles	1,496	437	301	386	1,124
Kenya	601	175	180	284	639
Mayotte	166	53	58	116	227
Mozambique	176	170	108	40	318
Namibia	178	97	40	69	206
South Africa, Rep. of	17,634	8,578	4,927	7,160	20,665
Zimbabwe	235	65	88	109	262
Other African	1,809	525	705	892	2,122

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2 Indian Ocean Commission
3 Special Administrative Region of China

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Table B-5: Tourist Arrivals, By Country of Residence, Quarter 1 of 2014 and 2015 (new format) (Contd.)

Country of Residence	Q1 of 2014	2015			
		January	February	March	Total, Q1
ASIA	38,812	11,332	20,168	14,449	45,949
Afghanistan	155	68	67	52	187
Bangladesh	123	33	41	64	138
Hong Kong SAR[3]	315	79	108	97	284
India	13,381	4,470	6,142	5,120	15,732
Indonesia	470	119	101	383	603
Israel	124	36	45	44	125
Japan	341	50	114	122	286
Korea Republic	724	192	154	254	600
Malaysia	633	130	117	135	382
Pakistan	220	92	47	50	189
People's Rep. of China	18,033	4,924	12,074	5,500	22,498
Philippines	460	83	115	226	424
Singapore	304	65	93	105	263
Sri Lanka	83	20	16	18	54
Taiwan	332	98	92	151	341
Thailand	72	11	23	22	56
Vietnam	154	27	41	128	196
MIDDLE EAST Countries	2,798	798	747	1,924	3,469
of which:					
Bahrein	14	3	7	14	24
Iran	414	11	32	599	642
Jordan	33	3	4	14	21
Kuwait	82	25	27	22	74
Lebanon	61	23	17	23	63
Oman	30	10	10	7	27
Qatar	59	45	31	20	96
Saudi Arabia	603	267	117	299	683
United Arab Emirates	1,493	410	500	919	1,829
Other Middle East	9	1	2	7	10
Other Asian	90	37	31	54	122
OCEANIA	2,957	1,357	778	1,196	3,331
Australia	2,737	1,278	705	1,139	3,122
New Zealand	122	51	41	44	136
Other Oceanian	98	28	32	13	73
AMERICA	4,422	1,672	1,069	1,436	4,177
Brazil	790	254	128	161	543
Canada	1,057	439	332	429	1,200
USA	1,628	758	424	721	1,903
Other American	947	221	185	125	531
OTHERS & NOT STATED	192	87	114	105	306
ALL COUNTRIES	263,293	103,606	91,128	96,595	291,329

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Table B-6: Tourist Arrivals and Share (%) by Selected Markets, 2006 - 2014

Month	Number of tourist arrivals									Tourist arrivals as a proportion of total arrivals (%)								
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2006	2007	2008	2009	2010	2011	2012	2013	2014
BY CONTINENT																		
Europe	510,479	595,653	608,358	579,509	605,401	590,113	555,528	547,046	570,548	64.8	65.7	65.4	66.5	64.8	61.2	57.5	55.1	54.9
Africa	189,458	210,952	213,868	204,308	226,207	250,709	270,386	277,773	274,156	24.0	23.3	23.0	23.4	24.2	26.0	28.0	28.0	26.4
Asia	60,121	68,449	72,771	62,131	75,985	91,057	104,336	132,554	158,361	7.6	7.5	7.8	7.1	8.1	9.4	10.8	13.3	15.2
Oceania	17,704	20,656	20,161	11,143	12,246	16,761	17,863	19,360	18,656	2.2	2.3	2.2	1.3	1.3	1.7	1.9	1.9	1.8
America	9,787	10,473	13,719	13,070	13,703	14,408	16,624	15,473	16,548	1.2	1.2	1.5	1.5	1.5	1.5	1.7	1.6	1.6
Others & Not Stated	727	788	1,579	1,195	1,285	1,594	704	900	699	0.1	0.1	0.2	0.1	0.1	0.2	0.1	0.1	0.1
Total	788,276	906,971	930,456	871,356	934,827	964,642	965,441	993,106	1,038,968	100	100	100	100	100	100	100	100	100
TOP 10 MARKETS IN 2014																		
France	182,295	240,028	260,054	275,599	302,185	282,469	256,929	244,752	243,665	23.1	26.5	27.9	31.6	32.3	29.3	26.6	24.6	23.5
Reunion Island	89,127	95,823	96,174	104,946	114,914	132,535	144,340	143,114	141,665	11.3	10.6	10.3	12.0	12.3	13.7	15.0	14.4	13.6
United Kingdom	102,333	107,297	107,919	101,996	97,548	88,182	87,648	98,017	115,326	13.0	11.8	11.6	11.7	10.4	9.1	9.1	9.9	11.1
South Africa	70,796	81,733	84,448	74,176	81,458	86,232	89,058	94,208	93,120	9.0	9.0	9.1	8.5	8.7	8.9	9.2	9.5	9.0
China, PR	4,875	7,739	8,425	6,925	7,609	15,133	20,885	41,913	63,365	0.6	0.9	0.9	0.8	0.8	1.6	2.2	4.2	6.1
Germany	57,251	65,165	61,484	51,279	52,886	56,331	55,186	60,530	62,231	7.3	7.2	6.6	5.9	5.7	5.8	5.7	6.1	6.0
India	37,498	42,974	43,911	39,252	49,779	53,955	55,197	57,255	61,167	4.8	4.7	4.7	4.5	5.3	5.6	5.7	5.8	5.9
Italy	69,407	69,510	66,432	56,736	56,540	52,747	40,009	31,205	29,557	8.8	7.7	7.1	6.5	6.0	5.5	4.1	3.1	2.8
Switzerland	16,161	17,546	16,037	15,349	18,577	24,362	26,002	27,756	29,285	2.1	1.9	1.7	1.8	2.0	2.5	2.7	2.8	2.8
Australia	16,660	19,635	18,852	10,363	11,493	15,726	17,009	18,393	17,529	2.1	2.2	2.0	1.2	1.2	1.6	1.8	1.9	1.7
TOTAL TOP 10	646,403	747,450	763,736	736,621	792,989	807,672	792,263	817,143	856,910	82.0	82.4	82.1	84.5	84.8	83.7	82.1	82.3	82.5

Source: Statistics Mauritius

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Table B-7: Tourist Arrivals by Main Purpose of Visit, 2006 - 2015

Purpose of Visit	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015p (Q1) Number	2015p (Q1) As a % of total
Holiday	712,620	818,714	821,325	819,739	865,562	897,786	896,977	923,247	969,524	274,167	94.1
Business	27,097	30,186	32,366	25,896	31,975	36,093	36,962	36,616	37,715	9,744	3.3
Transit	29,590	35,375	42,657	6,228	20,743	23,024	23,081	22,684	21,012	5,751	2.0
Conference	5,414	4,447	5,155	3,129	4,106	4,637	5,605	6,866	7,072	1,042	0.4
Sports	2,515	834	1,080	1,676	1,633	1,083	1,253	1,920	1,797	312	0.1
Other & not stated	11,040	17,415	27,873	14,688	10,808	2,019	1,563	1,773	1,848	313	0.1
Total	788,276	906,971	930,456	871,356	934,827	964,642	965,441	993,106	1,038,968	291,329	100.0

Sources: Statistics Mauritius and Bank of Mauritius

Table B-8: Tourist Arrivals by Age and Sex for Selected Markets, 2010 & 2014

Market: France

Age group (years)	2010 Male	2010 Female	2010 Total	2014 Male	2014 Female	2014 Total	Share by age group 2010	Share by age group 2014
Under 15	21,803	22,163	43,966	15,916	15,702	31,618	14.5%	13.0%
15 - 24	10,284	13,607	23,891	7,042	9,539	16,581	7.9%	6.8%
25 - 34	26,305	29,639	55,944	19,185	21,878	41,063	18.5%	16.9%
35 - 44	29,635	29,168	58,803	21,903	21,757	43,660	19.5%	17.9%
45 - 54	28,289	27,416	55,705	23,397	23,732	47,129	18.4%	19.3%
55 - 64	22,130	20,890	43,020	19,888	18,895	38,783	14.2%	15.9%
65 & over	10,740	10,116	20,856	13,042	11,789	24,831	6.9%	10.2%
Total	149,186	152,999	302,185	120,373	123,292	243,665	100.0%	100.0%

Market: Reunion

Age group (years)	2010 Male	2010 Female	2010 Total	2014 Male	2014 Female	2014 Total	Share by age group 2010	Share by age group 2014
Under 15	9,286	9,377	18,663	14,305	13,787	28,092	16.2%	19.8%
15 - 24	4,205	5,571	9,776	5,659	7,310	12,969	8.5%	9.2%
25 - 34	9,903	11,230	21,133	9,419	11,714	21,133	18.4%	14.9%
35 - 44	11,150	10,423	21,573	12,436	12,475	24,911	18.8%	17.6%
45 - 54	10,400	9,808	20,208	12,788	12,336	25,124	17.6%	17.7%
55 - 64	7,904	7,598	15,502	8,939	9,212	18,151	13.5%	12.8%
65 & over	3,939	4,120	8,059	5,395	5,890	11,285	7.0%	8.0%
Total	56,787	58,127	114,914	68,941	72,724	141,665	100.0%	100.0%

Market: UK

Age group (years)	2010 Male	2010 Female	2010 Total	2014 Male	2014 Female	2014 Total	Share by age group 2010	Share by age group 2014
Under 15	5,888	5,640	11,528	6,287	6,090	12,377	11.8%	10.7%
15 - 24	2,792	3,981	6,773	3,350	4,502	7,852	6.9%	6.8%
25 - 34	8,922	9,863	18,785	10,297	11,870	22,167	19.3%	19.2%
35 - 44	8,679	7,797	16,476	9,100	8,562	17,662	16.9%	15.3%
45 - 54	9,597	9,353	18,950	11,461	12,007	23,468	19.4%	20.3%
55 - 64	8,364	7,863	16,227	9,720	9,637	19,357	16.6%	16.8%
65 & over	5,015	3,794	8,809	7,052	5,391	12,443	9.0%	10.8%
Total	49,257	48,291	97,548	57,267	58,059	115,326	100.0%	100.0%

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Table B-8: Tourist Arrivals by Age and Sex for Selected Markets, 2010 & 2014 (Contd.)

Market: Germany

Age group (years)	2010			2014			Share by age group	
	Male	Female	Total	Male	Female	Total	2010	2014
Under 15	1,827	1,762	3,589	1,974	1,959	3,933	6.8%	6.3%
15 - 24	962	1,626	2,588	1,277	2,005	3,282	4.9%	5.3%
25 - 34	4,595	5,910	10,505	6,120	7,670	13,790	19.9%	22.2%
35 - 44	5,210	4,931	10,141	4,839	4,650	9,489	19.2%	15.2%
45 - 54	6,340	6,307	12,647	7,890	8,268	16,158	23.9%	26.0%
55 - 64	3,911	3,670	7,581	5,347	4,738	10,085	14.3%	16.2%
65 & over	3,281	2,554	5,835	3,090	2,404	5,494	11.0%	8.8%
Total	26,126	26,760	52,886	30,537	31,694	62,231	100.0%	100.0%

Market: South Africa

Age group (years)	2010			2014			Share by age group	
	Male	Female	Total	Male	Female	Total	2010	2014
Under 15	6,624	6,373	12,997	7,734	7,532	15,266	16.0%	16.4%
15 - 24	3,295	4,416	7,711	3,391	4,269	7,660	9.5%	8.2%
25 - 34	7,849	9,002	16,851	8,549	10,114	18,663	20.7%	20.0%
35 - 44	9,860	9,272	19,132	10,708	10,195	20,903	23.5%	22.4%
45 - 54	7,237	6,278	13,515	8,393	7,539	15,932	16.6%	17.1%
55 - 64	4,054	3,462	7,516	5,210	4,575	9,785	9.2%	10.5%
65 & over	1,939	1,797	3,736	2,591	2,320	4,911	4.6%	5.3%
Total	40,858	40,600	81,458	46,576	46,544	93,120	100.0%	100.0%

All markets

Age group (years)	2010			2014			Share by age group	
	Male	Female	Total	Male	Female	Total	2010	2014
Under 15	58,742	58,916	117,658	64,706	62,883	127,589	12.6%	12.3%
15 - 24	32,074	44,347	76,421	34,296	48,007	82,303	8.2%	7.9%
25 - 34	97,756	105,110	202,866	112,262	122,257	234,519	21.7%	22.6%
35 - 44	97,327	87,997	185,324	99,575	90,720	190,295	19.8%	18.3%
45 - 54	87,994	81,097	169,091	97,573	91,884	189,457	18.1%	18.2%
55 - 64	63,153	57,335	120,488	70,499	64,958	135,457	12.9%	13.0%
65 & over	33,642	29,337	62,979	42,564	36,784	79,348	6.7%	7.6%
Total	470,688	464,139	934,827	521,475	517,493	1,038,968	100.0%	100.0%

Source: Statistics Mauritius

Table B-9: Tourist Nights and Average Length of Stay, 2006 - 2015

Indicator	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Tourist arrivals	788,276	906,971	930,456	871,356	934,827	964,642	965,441	993,106	1,038,968	291,329
Change, %	3.6	15.1	2.6	-6.4	7.3	3.2	0.1	2.9	4.6	10.6
Tourist nights1 (000s)	7,761	8,987	9,218	8,639	9,651	10,000	10,461	10,795	11,395	3,503
Change, %	3.5	15.8	2.6	-6.3		3.6	4.6	3.2	5.6	
Average length of stay	9.8	9.9	9.9	9.9	10.3	10.4	10.8	10.9	11.0	11.1

1: Methodology of calculating tourist nights is different for the following period:
up to 2009: Tourist nights means the total number of nights spent in the country by tourists during the period under review
2010-2014: Tourist nights for year Y refer to nights spent by tourists arriving in year Y
As from 2015: Tourist nights for a reference period will refer to nights spent by tourists departing in the reference period
Source: Statistics Mauritius

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Table B-10: Tourist Nights and Average Length of Stay for Selected Markets, 2010 & 2014

Selected industry group	Tourist nights		Average length of stay (days)	
	2010	2014	2010	2014
France	2,861,792	3,114,910	9.9	12.8
Reunion	993,837	996,665	9.9	7.1
UK	1,205,658	1,528,504	12.9	13.4
RSA	670,365	784,307	8.6	8.5
China	95,055	469,136	13.9	7.4
Germany	643,932	776,106	12.3	12.5
India	412,802	611,581	8.6	10.1
Italy	509,369	308,502	9.4	10.6
Switzerland	241,899	373,043	12.9	12.8
Russia	72,279	172,487	11.5	13.0
All markets	9,336,444	11,266,346	10.5	10.9

Note: The length of stay for a period P refers to tourists departing in period P instead of tourists arriving in period P as previously computed
Source: Statistics Mauritius

Table B-11: Tourist Nights and Average Length of Stay by Quarter in 2010, 2014 and 2015

Year		Tourist nights	Average length of stay (days)
2010	1st Quarter	2,874,481	11.4
	2nd Quarter	1,871,633	9.9
	3rd Quarter	2,190,011	11.2
	4th Quarter	2,400,319	9.5
	Year	9,336,444	10.5
2014	1st Quarter	3,334,261	11.4
	2nd Quarter	2,437,411	10.5
	3rd Quarter	2,630,303	11.5
	4th Quarter	2,864,371	10.3
	Year	11,266,346	10.9
2015	1st Quarter	3,503,057	11.1

Note: The length of stay for a period P refers to tourists departing in period P instead of tourists arriving in period P as previously computed
Source: Statistics Mauritius

Table B-12: Survey of Inbound Tourism, 2004, 2006, 2009 - 2013

Indicators	2004	2006	2009	2010	2011	2012	2013
1. AVERAGE LENGTH OF STAY (NIGHTS)	9.7	9.8	9.7	9.6	9.3	9.5	9.2
By travel arrangement							
Package	8.8	8.7	8.4	8.4	8.3	8.3	8.2
Non- package	11.9	12.8	12.2	12.4	11.7	11.9	11.4
2. AVERAGE PARTY SIZE	2.1	2.1	2.2	2.2	2.2	2.2	2.2
3. TRAVEL ARRANGEMENT (%)							
Package Tour	68.5	70.8	64.6	68.0	68.9	64.0	65.8
Non-package tour	31.5	29.2	35.4	32.0	31.1	36.0	34.2
4. PURPOSE OF VISIT (%)							
Holiday	71.8	74.0	72.9	76.9	74.8	75.3	71.4
Honeymoon	16.9	14.3	14.5	12.1	13.5	12.9	17.3
Business	6.9	6.8	5.2	5.5	6.2	5.4	4.9
Visiting friends/relatives	1.9	2.6	4.9	2.6	2.8	3.3	2.5
To get married	n/a	n/a	n/a	n/a	n/a	0.1	0.5
Other	2.4	2.3	2.5	2.9	2.7	3.0	3.4
5. FREQUENCY OF VISIT (%)							
First visit	68.4	66.5	62.2	n/a	n/a	n/a	68.0
Repeat Visit	31.6	33.5	37.8	n/a	n/a	n/a	32.0

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Table B-12: Survey of Inbound Tourism, 2004, 2006, 2009 - 2013 (Contd.)

Indicators	2004	2006	2009	2010	2011	2012	2013
6. ACCOMMODATION USED (%)							
Hotel	81.7	82.0	74.7	79.0	78.4	75.1	80.3
In own villas/houses/bungalow/IRS	6.2	5.6	n/a	n/a	n/a	n/a	1.0
Boarding/guest house	3.6	4.1	5.9	6.3	4.3	5.4	5.4
Tourist residence	n/a	n/a	8.5	n/a	9.8	9.7	6.5
With friends/relatives	5.7	7.5	9.7	8.1	6.7	9.2	6.2
Other	2.8	0.7	1.3	6.6	0.7	0.5	0.7
7. EVALUATION OF VISIT (%)							
Beyond expectation	16.3	19.3	16.9	n/a	17.0	n/a	26.0
As expected	78.6	76.5	79.4	n/a	81.0	n/a	70.0
Below expectation	5.1	4.3	3.7	n/a	3.0	n/a	3.0
Highly enjoyable	0.0	0.0	0.0	n/a	n/a	n/a	0.0
No response	0.0	0.0	0.0	n/a	n/a	n/a	2.0
8. PER CAPITA EXPENDITURE (RS)	32,157	39,578	40,899	43,853	39,960	40,035	42,168
9. PER CAPITA PER DIEM EXPENDITURE (RS)	3,307	4,021	4,229	4,550	4,322	4,221	4,647
10. PER CAPITA PER DIEM (RS) BY TRAVEL ARRANGEMENT							
Package tourists	4,098	5,011	5,487	5,768	3,671	5,397	5,644
Non-package tourists	1,940	2,265	2,538	2,736	2,711	2,760	3,321
11. DISTRIBUTION OF TOTAL EXPENDITURE BY CATEGORY, %							
Accommodation	52.9	54.0	57.4	52.2	60.2	58.5	58.9
Meals & Beverages	18.2	17.4	15.2	13.6	12.5	14.2	10.0
Transportation	5.8	6.1	6.6	9.8	7.8	7.5	7.9
Sightseeing	3.2	3.0	4.2	5.3	5.6	4.9	5.9
Entertainment	2.6	2.8	2.8	2.6	2.2	3.3	5.0
Shopping	13.0	12.7	12.3	12.1	10.5	10.7	10.5
Other	4.2	4.0	1.5	4.4	1.1	1.0	1.7

Source: Statistics Mauritius - Survey of Outbound/Inbound Tourism

Table B-13: Selected Tourism Statistics by Type of Accommodation (hotel/non-hotel), 2011 - 2013

Details	2011			2012			2013		
	Hotel	Non-hotel	Total	Hotel	Non-hotel	Total	Hotel	Non-hotel	Total
Average party size	2.2	2.2	2.2	2.2	2.1	2.2	2.2	2.1	2.2
Average length of stay (nights)	8.2	13.2	9.3	8.2	13.8	9.5	8.0	14.5	9.2
Travel arrangement, %									
Package	84.7	10.5	68.9	83.1	10.0	64.0	80.7	5.4	65.8
Non-package	15.3	89.5	31.1	16.9	90.0	36.0	19.3	94.6	34.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Purpose of visit, %									
Holiday	74.8	74.8	74.8	75.2	75.6	75.3	70.7	74.1	71.4
Honeymoon	16.8	1.6	13.5	16.7	1.3	12.9	21.2	1.5	17.3
Business	6.0	6.9	6.2	5.5	5.2	5.4	4.8	5.4	4.9
Visiting friends/relatives	0.3	12.0	2.8	0.2	12.4	3.3	0.3	11.8	2.5
To get married				0.1	0.1	0.1	0.5	0.3	0.5
Other	2.2	4.6	2.7	2.1	5.4	3.0	2.5	6.9	3.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Expenditure (Rs)									
Average expenditure per tourist	44,113	25,238	39,960	44,115	26,770	40,035	44,876	30,958	42,168
Average expenditure per tourist per night	5,357	1,982	4,322	5,436	1,999	4,221	5,731	2,222	4,647

Note: Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.
Source: Statistics Mauritius - Survey of Inbound Tourism, 2011-2013

PART B

Table B-14: Summary Results of the Survey of Inbound Tourist by Selected Country of Residence, 2013

Country of residence	Hotel & non-hotel tourists, %		Tourists by travel arrangement, %		Average length of stay (nights) by travel arrangement			Average expenditure, Rs		Average length of stay (nights) by travel arrangement			Expenditure by major item, %						
	Hotel	Non-hotel	Package	Non-Package	Package	Non-Package	Total	Per tourist	Per tourist per night	Package	Non-Package	Total	Accommo-dation	Meals & Beverages	Local Transport	Sightsee-ing	Entertainment & Recreation	Shopping	Other
EUROPE	83.0	17.0	72.0	28.0	9.4	14.9	11.0	48,874	4,452	5,386	3,037	4,452	60.5	10.1	7.7	6.2	5.0	9.2	1.4
of which:																			
France	77.9	22.1	67.5	32.5	8.3	15.0	10.5	44,907	4,271	5,639	2,747	4,271	58.0	10.9	8.2	6.5	4.9	10.1	1.3
Germany	90.2	9.8	78.9	21.1	11.4	12.0	11.5	53,053	4,613	4,623	4,576	4,613	67.3	8.1	7.0	5.0	4.3	7.0	1.2
Italy	88.9	11.1	80.0	20.0	8.6	11.6	9.2	44,317	4,811	5,288	3,341	4,811	64.4	7.1	7.6	7.4	3.7	8.4	1.4
Russia	77.8	22.2	50.0	50.0	9.8	14.5	11.8	64,858	5,487	7,224	3,887	5,487	65.1	8.0	5.5	6.8	4.8	8.5	1.3
Switzerland	83.6	16.4	70.6	29.4	10.7	16.3	12.3	61,585	4,996	5,821	3,693	4,996	65.4	12.7	6.7	4.8	3.8	6.0	0.8
UK	91.4	8.6	83.9	16.1	10.4	15.4	11.2	49,205	4,406	4,806	2,866	4,406	66.0	7.9	6.6	5.4	5.5	7.0	1.7
AFRICA	68.8	31.2	50.6	49.4	6.7	8.4	7.5	30,356	4,067	5,023	3,193	4,067	53.2	10.0	8.5	4.3	4.8	16.0	3.3
of which:																			
Reunion	59.1	40.9	39.1	60.9	5.7	6.9	6.4	24,263	3,776	4,798	3,205	3,776	42.0	14.0	9.2	4.0	4.8	21.2	4.9
RSA	90.0	10.0	79.0	21.0	7.4	9.9	7.8	37,079	4,758	5,119	3,465	4,758	61.8	7.2	8.2	4.6	4.9	12.1	1.3
ASIA	93.5	6.5	77.7	22.3	5.6	8.8	6.2	40,238	6,467	7,333	4,620	6,467	58.2	8.8	8.3	7.9	6.0	9.9	1.0
of which:																			
China	95.2	4.8	83.6	16.4	5.8	10.9	6.6	48,538	7,401	8,523	4,181	7,401	59.9	6.7	7.4	7.6	4.5	12.4	1.5
India	93.4	6.6	83.0	17.0	5.7	9.7	6.3	31,160	4,968	5,519	3,176	4,968	55.9	10.1	9.2	8.4	7.4	8.5	0.4
UAE	88.9	11.1	43.2	56.8	6.4	5.4	5.8	46,206	7,950	8,843	7,207	7,950	60.4	14.6	6.4	2.9	4.0	6.3	5.3
OCEANIA	75.8	24.2	43.2	56.8	6.9	8.0	7.5	37,081	5,099	5,930	4,395	5,099	54.1	11.5	9.4	4.6	5.7	9.0	5.7
of which:																			
Australia	76.9	23.1	44.1	55.9	6.9	7.4	7.1	37,725	5,280	6,041	4,588	5,280	54.1	11.5	9.4	4.6	5.7	9.0	5.7
AMERICA	81.3	18.7	47.7	52.3	5.7	8.2	6.9	40,048	5,771	7,286	4,689	5,771	61.7	12.2	7.0	4.6	3.9	9.1	1.5
of which:																			
USA	73.8	26.2	19.0	81.0	5.3	6.2	6.0	30,109	5,018	7,052	4,444	5,018	62.6	14.6	8.2	3.6	3.7	6.6	0.7
Total	80.3	19.7	65.8	34.2	8.2	11.4	9.2	42,168	4,647	5,644	3,321	4,647	58.9	10.0	7.9	5.9	5.0	10.5	1.7

Note: Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.
Source: Statistics Mauritius - Survey of Inbound Tourism, 2013

PART C

Table C-1: Operational Tourist Accommodation Facilities, Air Seats Capacity and Tourist Arrivals, 2006 - 2015

Details	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015 Q1
TOTAL OPERATIONAL ROOMS	13,247	13,967	14,863	15,251	16,319	16,487	17,419	17,185	19,822	19,940
Of which: Hotel	10,666	10,857	11,488	11,456	12,075	11,925	12,527	12,376	12,799	13,100
Guesthouse	472	630	709	811	926	1,025	1,124	1,145	1,994	1,998
Tourist residence	2,109	2,480	2,666	2,984	3,318	3,537	3,768	3,664	5,029	4,842
TOTAL AIR SEATS*	n/a	1,770,939	1,675,070	1,512,297	1,648,645	1,712,158	1,723,143	1,738,504	1,817,667	512,151
TOTAL TOURIST ARRIVALS	788,276	906,971	930,456	871,356	934,827	964,642	965,441	993,106	1,038,968	291,329

* Air seats: estimated for 2007 to 2010; actual figures as from 2011
Sources: Statistics Mauritius and MTPA

Table C-2: Operational Capacity, 2006 - 2015

Year	Guesthouse		Tourist residence		Hotel		Total number of rooms
	Unit	Room	Unit	Room	Unit	Room	
2006	65	472	328	2,109	98	10,666	13,247
2007	85	630	407	2,480	97	10,857	13,967
2008	92	709	457	2,666	102	11,488	14,863
2009	103	811	497	2,984	102	11,456	15,251
2010	112	926	550	3,318	112	12,075	16,319
2011	124	1,025	601	3,537	109	11,925	16,487
2012	135	1,124	652	3,768	117	12,527	17,419
2013	134	1,145	636	3,664	107	12,376	17,185
2014	195	1,994	814	5,029	112	12,799	19,822
2015 Q1	198	1,998	779	4,842	114	13,100	19,940

Sources: Statistics Mauritius and Mauritius Tourism Authority

Table C-3: Built Hotel Capacity, 2006 – 2015

Year	Hotels	Rooms
2006	102	10,838
2007	102	11,295
2008	105	11,761
2009	109	12,407
2010	115	12,629
2011	116	12,737
2012	118	12,720
2013	114	13,094
2014	115	13,132
2015 Q1	116	13,266

Source: Statistics Mauritius

PART C

Table C-4: Passengers[1], Seats, Load Factors and Tourist Arrivals, 2011 onwards

MONTH	2011			2012			2013			2014			2015							
	PASSENGER	SEAT	LF,%	PASSENGER	SEAT	LF, %	PASSENGER	SEAT	LF, %	PASSENGER	SEAT	LF, %	PASSENGER		SEAT		LF,%	TOURIST ARRIVAL		
													N0.	YoY chg	N0.	YoY chg		N0.	YoY chg	Prop2
Jan	133,663	176,726	75.6	128,299	178,589	71.8	122,039	166,547	73.3	128,778	180,708	71.3	136,430	5.9%	194,292	7.5%	70.2	103,606	7.6%	75.9%
Feb	89,986	123,548	72.8	97,290	131,950	73.7	95,074	120,149	79.1	98,874	132,004	74.9	112,182	13.5%	145,457	10.2%	77.1	91,128	15.4%	81.2%
Mar	104,732	152,045	68.9	105,695	152,530	69.3	116,446	150,555	77.3	114,540	158,264	72.4	122,830	7.2%	172,402	8.9%	71.2	96,595	9.8%	78.6%
Apr	100,151	128,296	78.1	102,357	142,496	71.8	101,145	138,078	73.3	112,901	141,837	79.6	117,835	4.4%	153,111	7.9%	77.0	90,327	2.2%	76.7%
May	88,663	134,362	66.0	93,492	144,776	64.6	97,723	143,947	67.9	102,080	143,322	71.2	112,159	9.9%	155,344	8.4%	72.2	87,067	10.8%	77.6%
Jun	78,242	117,470	66.6	77,910	117,749	66.2	80,455	118,609	67.8	86,420	121,193	71.3								
Jul	114,881	150,417	76.4	113,968	148,243	76.9	113,904	152,580	74.7	115,692	146,784	78.8								
Aug	99,102	144,809	68.4	99,857	137,804	72.5	108,601	144,131	75.3	113,938	148,192	76.9								
Sep	87,032	117,749	73.9	88,755	117,300	75.7	96,907	128,155	75.6	100,643	131,542	76.5								
Oct	114,113	147,869	77.2	111,587	142,242	78.4	120,840	149,309	80.9	128,615	162,013	79.4								
Nov	111,630	143,094	78.0	109,122	137,912	79.1	114,024	145,439	78.4	118,037	154,222	76.5								
Dec	142,974	175,773	81.3	145,701	171,552	84.9	150,313	181,005	83.0	156,401	197,586	79.2								
Year	1,265,169	1,712,158	73.9	1,274,033	1,723,143	73.9	1,317,471	1,738,504	75.8	1,376,919	1,817,667	75.8								
Jan-May	517,195	714,977	72.3	527,133	750,341	70.3	532,427	719,276	74.0	557,173	756,135	73.7	601,436	7.9%	820,606	8.5%	73.3	468,723	8.9%	77.9%

QUARTER	2011			2012			2013			2014			2015							
	PASSENGER	SEAT	LF,%	PASSENGER	SEAT	LF, %	PASSENGER	SEAT	LF, %	PASSENGER	SEAT	LF, %	PASSENGER		SEAT		LF,%	TOURIST ARRIVAL		
													N0.	YoY chg	N0.	YoY chg		N0.	YoY chg	Prop2
Quarter 1	328,381	452,319	72.6	331,284	463,069	71.5	333,559	437,251	76.3	342,192	470,976	72.7	371,442	8.5%	512,151	8.7%	72.5	291,329	10.6%	78.4%
Quarter 2	267,056	380,128	70.3	273,759	405,021	67.6	279,323	400,634	69.7	301,401	406,352	74.2								
Quarter 3	301,015	412,975	72.9	302,580	403,347	75.0	319,412	424,866	75.2	330,273	426,518	77.4								
Quarter 4	368,717	466,736	79.0	366,410	451,706	81.1	385,177	475,753	81.0	403,053	513,821	78.4								
Year	1,265,169	1,712,158	73.9	1,274,033	1,723,143	73.9	1,317,471	1,738,504	75.8	1,376,919	1,817,667	75.8								

SEMESTER	2011			2012			2013			2014			2015							
	PASSENGER	SEAT	LF,%	PASSENGER	SEAT	LF, %	PASSENGER	SEAT	LF, %	PASSENGER	SEAT	LF, %	PASSENGER		SEAT		LF,%	TOURIST ARRIVAL		
													N0.	YoY chg	N0.	YoY chg		N0.	YoY chg	Prop2
Semester 1	595,437	832,447	71.5	605,043	868,090	69.7	612,882	837,885	73.1	643,593	877,328	73.4								
Semester 2	669,732	879,711	76.1	668,990	855,053	78.2	704,589	900,619	78.2	733,326	940,339	78.0								
Year	1,265,169	1,712,158	73.9	1,274,033	1,723,143	73.9	1,317,471	1,738,504	75.8	1,376,919	1,817,667	75.8								

1 Includes direct transfers (ie those remaining in the transit lounge at the airport)
2 tourist arrivals as a proportion of total passenger arrivals
Sources: Mauritius Tourism Promotion Agency and Statistics Mauritius

PART C

Table C-6: Monthly Room Occupancy Rate, 2006 - 2015 (%)

Month	Large hotels *									All hotels									2015p	
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2006	2007	2008	2009	2010	2011	2012	2013	2014	Large*	All
January	86	89	82	69	74	76	76	69	74	81	86	82	69	72	75	74	67	72	77	75
February	81	86	80	60	67	70	69	67	69	76	82	78	60	67	68	67	66	67	79	75
March	63	81	78	59	65	66	66	66	65	60	77	77	59	64	64	65	63	64	70	68
April	61	80	75	61	64	68	66	63	69	58	75	72	59	61	64	62	60	65		
May	54	74	68	59	63	57	61	61	62	51	71	66	58	61	55	59	58	59		
June	47	62	49	44	48	45	46	42	47	45	59	49	45	47	44	45	42	46		
July	58	74	62	52	55	54	53	54	57	56	71	61	51	54	53	52	53	54		
August	73	77	67	61	62	60	60	62	67	69	74	65	59	60	57	56	60	62		
September	71	78	68	64	67	66	62	67	68	67	75	65	62	65	64	60	65	64		
October	76	81	73	67	71	70	70	72	75	73	78	71	65	69	68	67	71	71		
November	81	85	71	71	76	76	71	75	78	78	83	69	69	74	74	69	74	76		
December	81	80	70	73	78	74	74	74	76	79	80	69	70	75	73	71	73	74		
WHOLE YEAR	69	78	70	62	66	65	65	65	67	66	76	68	61	65	65	62	63	65		

* Large hotels are well established beach hotel of over 80 rooms

p - provisional

Source: Statistics Mauritius

PART C

Table C-6: Number of Licenses Issued by the Tourism Authority as at 30th June 2014

Activity	No.
Guest House	198
Hotel	114
Tourist Residence	779
Nightclub	14
Private club	6
Pub	0
Restaurant (including liquor and other alcoholic beverages) with entertainment	216
Restaurant (excluding liquor and other alcoholic beverages) with entertainment	15
Restaurant (including liquor and other alcoholic beverages) without entertainment	726
Restaurant (excluding liquor and other alcoholic beverages) without entertainment	80
Table d'Hôte	12
Dolphin and whale watching	0
Dolphin and whale watching, together with swimming with dolphins	0
Eco-tourism activities (nature-based tourism activities or adventure-related tourism activities, or both)	12
Hawking on beaches facing hotels	506
Hawking in tourist sites	16
Operating helmet diving centre	9
Karting	1
Operating aquarium displaying fish or marine animals for public viewing	1
Operating beauty parlour, including hairdressing, within hotel premises	40
Operating boat house	69
Operating cable car	0
Operating ferry boat	0
Operating golf course	8
Operating health and fitness centre within hotel premises	48
Operating pleasure craft for commercial purpose, other than by a pleasure craft licensee	0
Operating rental agency for bicycle	31
Operating rental agency for bus, including minibus	2
Operating rental agency for car	83
Operating rental agency for jet ski	3
Operating rental agency for kite surf	15
Operating rental agency for motorcycle	33
Operating rental agency for paraglide	0
Operating rental agency for quad	6
Operating rental agency for windsurf	2
Operating scuba diving centre	61
Operating spa within hotel premises	73
Operating travel agency	137
Providing non-motorised water sports such as pedaloes, canoes, kayaks and laser	6
Providing tour operator service	305
Working as tourist guide, including tourist guide employed by a tour operator	17
TOTAL	3,644

Source: Mauritius Tourism Authority

PART C

Table C-7: Investment in the Hotel & Restaurant sector (GDFCF and FDI), 2006 - 2015

Indicator	2006	2007	2008	2009	2010	2011	2012	2013	2014rf	2015
GDFCF - Accommodation and food service activities (Rs M)	6,558	10,212	12,004	12,821	12,684	7,908	7,711	6,510	4,645	5,325
As a proportion of total GDFCF (%)	19.2	22.1	21.4	23.0	22.6	13.3	12.8	11.0	8.4	9.2
FDI - Accommodation and food service activities (Rs M)1	1,382	3,189	1,348	1,850	836	999	1,839	314	4,893	
As a proportion of total FDI (%)	19.1	27.7	11.8	21.0	6.0	7.7	9.0	3.3	34.6	

1 - 2011 and 2012 data have been revised and are not strictly comparable to previous years and 2013. This is largely due to revision brought in 2011 and 2012 balance of payments statistics, which have been supplemented with results obtained from the Foreign Assets and Liabilities Survey (FALS 2013) conducted last year. Direct investment data, besides equity, now also include reinvested earnings and shareholders' loans

Source: Bank of Mauritius

Table C-8: Evolution in Indebtedness of the Tourism Sector, 2006 - 2014 (Rs million)

Indicator	Dec-06	Dec-07	Dec-08	Dec-09	Dec-10	Dec-11	Dec-12	Dec-13	Dec-14
TOURISM SECTOR DEBT	17,959	21,339	30,062	32,669	40,380	43,030	44,806	48,756	47,562
Of which									
Hotels	8,602	12,269	16,820	18,664	24,312	26,177	26,758	28,895	28,198
Growth (%)	*23.3*	*42.6*	*37.1*	*11.0*	*30.3*	*7.7*	*2.2*	*8.0*	*-2.4*
Hotel management companies	6,880	6,873	10,251	11,348	12,120	12,809	14,040	15,297	14,877
Restaurants	230	218	254	276	952	824	850	1,058	1,020
GROWTH (%)	11.2	18.8	40.9	8.7	23.6	6.6	4.1	8.8	-2.4
TOTAL PRIVATE SECTOR DEBT	131,333	145,312	178,925	184,650	209,570	227,044	256,025	271,248	274,647
TOURISM DEBT AS A % OF TOTAL	13.7	14.7	16.8	17.7	19.3	19.0	17.5	18.0	17.3

Source: Bank of Mauritius

Table C-9: Some Direct/Indirect Taxes and Levies Paid to Government, 2010- 2015 (Rs million)

Details	2010	2011	2012	2013r	2014p	2015f (Jan - Jun)
Passenger Fee on Air Tickets[1]	525	805	1,204	1,219	1,213	730
Tourist Enterprise Licenses	65	75	81	85	85	40
Environment Protection Fee paid by tourist accommodation facilities	50	248	89	75	96	n/a
VAT paid by hotels and restaurants[2]	3,306	3,588	3,723	3,359	3,681	2,016
SUB-TOTAL	3,946	4,716	5,097	4,737	5,075	2,786
Corporate Tax paid by the accommodation sector	157	124	127	69	82	n/a
Contribution in respect of Tourism Development Projects on State Lands	30	19	8	17	4	5

1 Exclude service charge and terminal expansion fee - paid to AML 2 Estimated

Sources: Digest of Public Finance and Mauritius Revenue Authority

PART C

Table C-10: Exchange Rate of the Rupee vis-a-vis Selected Hard Currencies, 2010 - 2015

Currency	Average for 12 months ended March					
	2010	2011	2012	2013	2014	2015
INDICATIVE SELLING RATES OF:						
US Dollar	32.0178	31.4036	29.2724	30.9817	31.0527	31.8585
Pound Sterling	51.1246	48.7720	46.7091	48.9325	49.2474	51.3324
Euro	45.2281	41.4505	40.3569	39.8793	41.5533	40.3650
Swiss franc	30.1536	31.0414	33.3163	32.9896	33.8831	34.3929
South African rand	4.1496	4.4095	3.9971	3.6911	3.1212	2.9127
Indian rupee (100)	68.3110	69.3167	61.8962	57.5653	52.0160	52.6510
	YoY appreciation/(depreciation) of the Rupee					
US Dollar	(5.8)	1.9	6.8	(5.8)	(0.2)	(2.6)
Pound Sterling	1.2	4.6	4.2	(4.8)	(0.6)	(4.2)
Euro	(5.3)	8.4	2.6	1.2	(4.2)	2.9
Swiss franc	(9.6)	(2.9)	(7.3)	1.0	(2.7)	(1.5)
South African rand	(18.4)	(6.3)	9.4	7.7	15.4	6.7
Indian rupee (100)	(2.4)	(1.5)	10.7	7.0	9.6	(1.2)

Source: Bank of Mauritius

Table C-11: Real GDP Growth in Selected Source Countries, 2010 - 2020

Region/country	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Euro area	2.0	1.6	-0.8	-0.5	0.9	1.5	1.7	1.6	1.6	1.6	1.5
Germany	3.9	3.7	0.6	0.2	1.6	1.6	1.7	1.5	1.3	1.3	1.3
France	2.0	2.1	0.3	0.3	0.4	1.2	1.5	1.7	1.8	1.9	1.9
Italy	1.7	0.6	-2.8	-1.7	-0.4	0.5	1.1	1.1	1.1	1.1	1.0
UK	1.9	1.6	0.7	1.7	2.6	2.7	2.3	2.2	2.2	2.1	2.1
Switzerland	2.9	1.9	1.1	1.9	2.0	0.8	1.2	1.5	1.9	1.9	1.9
China	10.4	9.3	7.8	7.8	7.4	6.8	6.3	6.0	6.1	6.3	6.3
India	10.3	6.6	5.1	6.9	7.2	7.5	7.5	7.6	7.7	7.7	7.8
Russia	4.5	4.3	3.4	1.3	0.6	-3.8	-1.1	1.0	1.5	1.5	1.5
South Africa	3.0	3.2	2.2	2.2	1.5	2.0	2.1	2.4	2.7	2.8	2.8
WORLD	5.4	4.2	3.4	3.4	3.4	3.5	3.8	3.8	3.9	3.9	4.0

Source: IMF

Table C-12: Selected Tourism-Related Indicators in Competing Island Destinations in the Region, 2006 - 2014

Indicator	2006	2007	2008	2009	2010	2011	2012	2013	2014
Tourist arrivals									
Mauritius	788,276	906,971	930,456	871,356	934,827	964,642	965,441	993,106	1,038,968
Maldives	601,923	675,889	683,012	655,852	791,917	932,060	958,027	1,125,202	1,204,857
Seychelles	140,627	161,273	158,952	157,541	174,529	194,476	208,034	230,272	232,667
Sri Lanka	559,603	494,008	438,475	447,890	654,476	855,975	1,005,605	1,274,593	1,527,153
Annual growth rate in tourist arrivals									
Mauritius	3.6%	15.1%	2.6%	-6.4%	7.3%	3.2%	0.1%	2.9%	4.6%
Maldives	52.3%	12.3%	1.1%	-4.0%	20.7%	17.7%	2.8%	17.4%	7.1%
Seychelles	9.3%	14.7%	-1.4%	-0.9%	10.8%	11.4%	7.0%	10.7%	1.0%
Sri Lanka	1.9%	-11.7%	-11.2%	2.1%	46.1%	30.8%	17.5%	26.7%	19.8%
Average operational capacity (beds)									
Mauritius (at end Dec)	21,403	21,788	23,095	23,235	24,698	24,242	25,496	25,105	26,174
Maldives (resorts only)	n/a	n/a	18,032	18,962	20,195	21,035	21,888	22,512	22,914
Seychelles (all)	5,140	5,460	4,840	5,060	5,280	6,040	6,547	6,489	9,083
Sri Lanka[1]	27,117	27,500	28,698	28,344	28,978	28,844	30,880	32,284	35,976
Average bed occupancy rate (%)									
Mauritius (hotels)	59.0	68.0	61.0	54.0	57.0	57.0	55.0	55.0	58.0
Maldives (resorts only)	n/a	82.8 (2)	78.0 (2)	72.5	76.7	80.1	76.7	81.0	82.3
Seychelles (all facilities)	51.0	56.0	57.0	54.0	58.0	60.7	57.4	63.8	58.0
Sri Lanka[1] (room)	47.8	46.2	43.9	48.4	70.1	77.1	71.2	71.7	74.3

1 Graded establishments 2 Occupancy for resorts and hotels only

Sources: Ministry of Tourism, Arts and Culture, Republic of Maldives; National Bureau of Statistics, Republic of Seychelles; Sri Lanka Tourism Development Authority; Statistics Mauritius.

PART D

Table D-1: Trend in World Tourism (2000 – 2030)

Year	International Tourist Arrivals (million)	International Tourism Receipts, US$ billion
2000	677	476
2001	686	466
2002	706	486
2003	693	533
2004	764	635
2005	807	681
2006	853	747
2007	908	861
2008	928	967
2009	891	882
2010	949	965
2011	997	1,080
2012	1,038	1,115
2013	1,087	1,197
2014	1,135	1,245
2020*	1,360	
2030*	1,809	

Source: UNWTO
*..Forecast

Table D-2: Forecasted Outbound Tourism from Selected Markets, 2015

Selected countries	Number of outbound tourists, 000s				Annual growth in outbound tourists, %		
	Within the region, short haul		Long haul	Total	Short haul	Long haul	Total
	Within:	Unit					
China	North East Asia	43,433	28,293	71,726	4.3	6.2	5.1
India	South Asia	761	12,558	13,319	7.2	5.9	5.9
Brazil	South America	2,789	7,377	10,167	5.2	4.9	5
UAE	Middle East	1,622	1,295	2,917	5.7	3.6	4.8
Russia	Europe	27,655	8,102	35,757	4.3	9.5	5.6

Source: European Travel Commission

Table D-3: Outbound Tourists Growth Forecasts, % change, 2013 - 2017

Region	2013	2014	2015e	2016f	2017f
EUROPE	4.0	3.8	0.6	3.4	4.1
EU	1.6	4.6	2.8	4.0	3.7
Non-EU	11.1	1.5	-5.6	1.6	5.4
Northern	3.1	5.4	2.5	4.3	3.6
Southern/Mediterranean	-0.2	5.7	1.2	2.6	2.9
Western	1.2	4.7	3.4	3.8	3.5
Central/Eastern	9.5	1.0	-4.2	3.0	6
ASIA & PACIFIC	7.2	6.3	5.8	6.4	6.3
North East	7.5	6.8	5.7	6.6	6.2
South East	7.9	2.5	5.5	6.8	6.4
South	2.7	15.9	9.9	8.1	7.8
Oceania	5.3	5.0	2.7	5.9	4.5
AFRICA	2.0	5.2	5.7	5.1	4.7
MID EAST	5.3	12.8	4.7	5.8	5.7
AMERICAS	3.0	3.6	4.6	5.1	4.7
North America	2.2	2.8	5.6	5.4	4.7
Caribbean	-1.8	5.0	2.4	5.1	7
Central & South America	6.6	5.8	1.8	3.9	4.4
WORLD	4.8	5.2	3.3	5.0	5.1

Source: European Travel Commission

PART D

Table D-4: Top 10 World Spenders, 2012 - 2013 (US$ billion)

Rank		Total Tourism Expenditure		Expenditure per capita, 2013 (US$)
		2012	2013	
1	China	102.0	128.3	94
2	United States	83.5	86.2	273
3	Germany	81.3	85.9	1,063
4	Russian Federation	42.8	53.5	374
5	United Kingdom	51.3	52.6	821
6	France	39.1	42.4	665
7	Canada	35	35.2	1,002
8	Australia	28	28.4	1,223
9	Italy	26.4	27	452
10	Brazil	22.2	25.1	127

Source: UNWTO

NOTES

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